

WELCOME TO THE -- SINCE IT IS VIRTUAL I'M GOING TO START WITH A COUPLE OF THE RULES, IF YOU ARE SPEAKING CAN YOU PLEASE MUTE YOUR MICROWAVE SO WE DON'T GET AS MUCH FEEDBACK, AND SINCE WE HAVE SOME PEOPLE THAT ARE VIEWING AND SOME PEOPLE THAT ARE JUST LISTENING BY PHONE IF YOU CAN INTRODUCE YOURSELF BY SAYING YOUR NAME AND IF YOU'RE AN EAC MEMBER BEFORE YOU START TALKING THAT WILL HELP PEOPLE TRACK US THROUGH THE MEETING. THIS PROGRAM DOES HAVE VIDEO CAPABILITY, AND IF YOU FOR YOUR OWN COMPUTER CAN ALSO RUN VIDEO WHEN YOU'RE SPEAKING, IF YOU WOULD LIKE TO TURN ON THE VIDEO THAT WOULD BE GREAT. I WILL REMAIN HERE UNTIL I PASS OFF THE PRESENTATION TO THE DOCKING INSTITUTE, SO I'LL KEEP MY VIDEO FEED UP. I WANT TO START TODAY BY GETTING CRAZY AND REARRANGING THE AGENDA. I'M GOING TO MOVE WELCOME AND INTRODUCTIONS UP AND THEN WE'LL LOOK AT THE MINUTES. SO THE EMPLOYEE ADVISORY COMMITTEE IS A GROUP OF 21 STATE EMPLOYEES AND RETIRED STATE EMPLOYEES. THE HEALTH CARE COMMISSION, WHICH IS RESPONSIBLE FOR MAKING DECISIONS RELATED TO THE HEALTH PLAN ESTABLISH THE EAC AS AN ADVISORY GROUP SO THAT THEY COULD GET EMPLOYEE AND RETIREE FEEDBACK ON POLICIES RELATED TO THE HEALTH PLANS. WE NOT ONLY WORK FOR THE HEALTH CARE COMMISSION BUT WE WORK VERY CLOSELY WITH THE STATE EMPLOYEE HEALTH PLAN, AND SO I WAS GOING TO ASK JANET STANEK WHO'S THE DIRECTOR OF THE EMPLOYEE HEALTH BENEFITS PROGRAM TO JUST COME ON AND SAY HELLO AND INTRODUCE YOURSELF.

>> I'M TRYING TO SHARE MY WEBCAM. THERE I AM. HI, EVERYONE. I'M JANET STANEK, I'M THE DIRECTOR OF THE HEALTH PLAN. I CAME ON BOARD IN SEPTEMBER 2020 AND HAPPY TO BE HERE. I'M HAPPY ALSO TO BE WORKING WITH NATALIE AND THE GROUP. I THINK WE'RE MAKING A LOT OF PROGRESS TOWARDS SOME MUTUAL GOALS AND WHAT

WE WANT TO ACHIEVE. ANYTHING ELSE, NATALIE?

>> NOPE, THAT'S GREAT. AND WE WILL HAVE JANET COME BACK --  
SORRY, MY DOG IS BARKING -- AT THE END OF THE MEETING TODAY AND  
GIVE US A LITTLE UPDATE ON THE HEALTH PLAN.

>> THANK YOU.

>> THE EAC HAS FOCUSED A LOT ON THOSE PLAN DESIGN DECISIONS  
THAT THE HEALTH CARE COMMISSION MAKES EVERY YEAR, AND HAS  
REVIEWED DATA FROM THE HEALTH PLAN AND ALSO THEIR CONSULTANTS IN  
ORDER TO MAKE RECOMMENDATIONS ABOUT PLAN DESIGN CHANGES OR THE  
COST. BUT WE ARE MOVING TOWARDS EXPANDING SORT OF THE SCOPE OF  
THE ACTIVITIES THAT THE EAC ENGAGES IN, AND SO LAST YEAR THE EAC  
WAS WORKING ON PRESENTING AN AMENDMENT TO THE STATUTE THAT  
ACCOMPLISHES THE HEALTH CARE COMMISSION'S MEMBERSHIP AND THE GOAL  
WAS TO BROADEN THE STATE EMPLOYEE MEMBER SO THAT CLASSIFIED AND  
UNCLASSIFIED MEMBERS CAN SERVE ON THE HEALTH CARE COMMISSION AND  
ALSO FOR THE RETIRED MEMBER OF THE HEALTH CARE COMMISSION SO THAT  
EMPLOYEES THAT RETIRE FROM EITHER CLASSIFIED OR UNCLASSIFIED  
SERVICE COULD BE ELIGIBLE TO SIT ON A HEALTH CARE COMMISSION, AND  
THAT IS AN APPOINTMENT MADE BY THE GOVERNOR.

SO WE ARE WORKING WITH THE DEPARTMENT ADMINISTRATION TO HAVE  
THAT BILL INTRODUCED AND BROUGHT BEFORE THE LEGISLATURE BECAUSE  
IT WOULD NEED A STATUTORY CHANGE APPROVAL FROM THE LEGISLATURE  
AND THE GOVERNOR. AND LAST YEAR WE ALSO WORKED ON AN EMPLOYEE  
AND RETIREE SURVEY RELATED TO THE HEALTH PLAN. SO A BIG PORTION  
OF OUR MEETING TODAY IS RECEIVING THE RESULTS OF THAT SURVEY AND  
GETTING SOME INFORMATION AND FEEDBACK FROM EMPLOYEES. SO THOSE  
ARE SOME OF THE ACTIVITIES WE'VE WORKED ON IN ADDITION TO LOOKING  
AT THE PLAN DESIGN LAST YEAR, AND THAT THEY'LL CARRY THROUGH  
THROUGH THIS YEAR WITH OUR NEW EAC MEMBERS. WE NEED TO DO A ROLL

CALL OF ATTENDANTS, SO I THOUGHT THAT WE COULD COMBINE THAT ATTENDANTS WITH A SLIGHT INTRODUCTION FROM ALL THE EAC MEMBERS, SO, HANNAH, IF YOU DON'T MIND GOING THROUGH EACH NAME AND THEN IF YOUR NAME IS CALLED JUST SAY WHICH AGENCY YOU WORK FOR, HOW LONG YOU'VE BEEN ON THE EAC AND WHAT YOUR BACKGROUND IS. I'M NOT SURE IF YOU HEARD ME. HANNAH, CAN YOU GO THROUGH THE NAMES. I'M HAVING --

>> THERE WE GO. THANK YOU SO MUCH. YES, OKAY, SO WE WILL START OFF THE TOP. ALEXANDRA BLASI. EXPECTING TO BE ABSENT TODAY.

>> YES, ALEXANDRA HAS BEEN A LONG-TERM -- SHE HAD A LEGISLATIVE HEARING SO SHE COULDN'T ATTEND. THAT'S JUST KIND OF ONE OF THE THINGS WE HAVE TO DEAL WITH TODAY WITH SESSION, BUT SHE'S BEEN OUR SECRETARY FOR MANY YEARS.

>> BARBARA BARTO.

>> PRESENT AND MY NAME'S BARBARA BARTO, I'M FROM PITTSBURGH STATE UNIVERSITY. I'VE BEEN ON THIS COMMITTEE FOR SEVERAL, SEVERAL YEARS NOW. THANK YOU.

>> BRANT BARBER.

>> I AMBULANT BARBER WITH JOHNSON COUNTY COURT SERVICES IN THE JUDICIAL BRANCH. I'VE BEEN ON THIS COMMITTEE, I THINK, 14 YEARS.

>> HANNAH BATES. THAT'S ME. THIS IS MY THIRD YEAR OF MY FIRST TERM ON THE EAC, AND I SERVE AT WICHITA STATE UNIVERSITY IN THE OFFICE OF HUMAN RESOURCES. CHRIS GRINTER. DO WE HAVE CHRIS GRINTER WITH US TODAY? CHRISTY RISIZ.

>> I WORK FOR KDOT AS AN ENGINEER. I'VE BEEN ON THE COMMITTEE FOR QUITE A WHILE.

>> LUKE MCTURING.

>> LUKE IS ON AND HE'S HAVING AUDIO PROBLEMS. JENNIFER DALTON (I WORK FOR DEPARTMENT OF COMMERCE, AND THIS IS MY FOURTH YEAR.

>> MARIA BEEBE.

>> I AM MARIA BEEBE. I WORK FOR KANSAS STATE UNIVERSITY IN THE INTERNATIONAL STUDENT SERVICES OFFICE, AND THIS IS MY FOURTH YEAR ON THE COMMITTEE.

>> PAM BUCKHOLTER. LOOKS LIKE SHE MIGHT BE ON ANOTHER CALL. ROBERTA ROBINSON.

>> JANET, CAN YOU HEAR ME?

>> SORRY, I'M LEARNING THIS. I AM NEW MEMBER TO THIS AND I WORK FOR THE KANSAS LEGISLATURE.

>> ALL RIGHT, THANK YOU. IS ROBERTA ROBINSON ON WITH US TODAY? ALL RIGHT, WE'LL MOVE ON TO COURTNEY MARSH.

>> YES, MY NAME IS COURTNEY MARSH, AND I'M A NEW MEMO THE EAC. I'M AT THE UNIVERSITY OF KANSAS HEALTH SYSTEM AND I'M AN OBGYN PHYSICIAN. EXCITED TO BE HERE.

>> WE'RE EXCITED TO HAVE YOU. JACOB MCCLAIN. DO WE HAVE JACOB MCCLAIN ON TODAY? OKAY, WE'LL MOVE ON TO WARREN WETY.

>> YES, THIS IS WARREN WEBE, KANSAS STATE BOARD OF HEALING ARTS. I'M AN ATTORNEY AND THIS IS MY FIRST MEETING.

>> ALL RIGHT. MIKE MERCER. DO WE HAVE MIKE MERCER ON TODAY? OKAY. LAURA HOPIT. IS LAURA HOPIS WITH US THIS MORNING? ALL RIGHT, MARJORIE

>> I'M HERE. I LIVE IN HAYES. I'VE BEEN ON THE COMMITTEE MANY, MANY YEARS AND NOW I'M STARTING MY SECOND TERM AS A RETIREE. I WAS AT FORT HAYES AND -- WAS MY BOS THERE. HI BRANT.

>> AND STEVEN GRIEVE (STEVE GRIEVE HERE. RETIRED FORMALLY

WITH THE KANSAS BRANCH AND SPECIAL HELLO TO NATALIE WHO I WENT TO SCHOOL WITH AND WORKED WITH SEVERAL YEARS. GOOD TO BE HERE.

>> ALL RIGHT. AND THAT BRINGS US TO LAST BUT NOT LEAST, NATALIE YOZA.

>> HI, I'M NATALIE YOZA GNAT. I WAS THE PRESIDENT OF THE EAC LAST YEAR. I AM ASSOCIATE GENERAL COUNCIL FOR THE KANSAS BOARD OF REGENTS, AND THIS IS STARTING MY SECOND TERM, SO MY FOURTH YEAR ON THE EAC.

>> AND NOW WE CAN MOVE TO DO THE MINUTES. SO THIS IS THE MINUTES FROM THE NOVEMBER 12TH, 2020 EAC MEETING. I COUNTED 13 MEMBERS PRESENT. IS THAT WHAT YOU HAD, HANNAH AND THAT WOULD MEET A QUORUM.

>> I HAVE 14, SO, YES.

>> LAURA'S BETTER. AND SO YOU WOULD HAVE RECEIVED THE MINUTES IN THE PACKET, AND I ALSO SENT A LINK TO THE TRANSCRIPT BECAUSE THESE MEETINGS ARE RECORDED AND TRIBED AND PLACED ON THE EMPLOYEE ADVISORY COMMITTEE WEBSITE SO THAT MORE STATE EMPLOYEES AND RETIREES HAVE ACCESS TO IT. AND WE PROCEED THROUGH THESE VOTES BY GETTING A MOTION AND THEN A SECOND ON THE MOTION AS LONG AS THE MEET IS VIRTUAL WE NEED TO GO THROUGH AND DO A ROLL CALL VOTE SO PEOPLE CAN BE ACKNOWLEDGED FOR THE MEETING. SO COULD I GET A MOTION TO APPROVE THE NOVEMBER 12TH, 2020 MINUTES.

>> THIS IS MARJORIE

I MOVE TO APPROVE THEM.

>> AND COULD I GET A SECOND ON THE MOTION?

>> THIS IS JENNIFER.

>> HANNAH BATES, I SECOND THE MOTION.

>> THANK YOU. HANNAH, CAN YOU DO THE ROLL CALL VOTE?

>> ABSOLUTELY. ALL IN FAVOR OF APPROVING PLEASE SAY AYE,

BARBARA BARTO.

>> AYE.

>> BRANT BASHER.

>> AYE.

>> HANNAH BATES.

>> AYE.

>> KRIS GRINTER I THINK WAS KRIS OUR PERSON WHO WAS HAVING  
AUDIO DIFFICULTIES.

>> I DON'T SEE KRIS ON THE LIST.

>> KRISY RIZEK.

>> AYE.

>> LUKE MCCLERK. I KNOW YOU WERE ALSO HAVING DIFFICULTIES,  
SO IF YOU WANT TO TYPE IT INTO THE CHAT IF YOU'RE NOT ABLE TO --

>> I'M HERE.

>> PERFECT. WONDERFUL. THANK YOU.

>> JENNIFER DALTON.

>> AYE.

>> MARIA BEEBE.

>> AYE.

>> PAM BUCKHOLTER.

>> AYE.

>> ROBERTA ROBINSON. COURTNEY MARCH.

>> OH.

>> WARREN WEBE.

>> WEBE, YES.

>> MARJORIE

>> AYE.

>> STEVEN GRIEVE.

>> AYE.

>> NATALIE YOZA.

>> AYE.

>> MOTION APPROVED UNANIMOUSLY.

>> THANK YOU. MOVING ON TO THE THIRD AGENDA ITEM. EACH YEAR THE EAC SELECTS ITS OWN PRESIDENT, VICE PRESIDENT AND SECRETARY. THE PRESIDENT'S ROLE IS TO PLAN THE AGENDAS AND TO WORK WITH THE HEALTH PLAN AND THE HEALTH CARE COMMISSION. THE PRESIDENT ALSO PRESENTS AT EACH HEALTH CARE MEETING ABOUT WHAT THE EAC HAS BEEN WORKING ON. THE VICE PRESIDENT WORKS CLOSELY WITH THE PRESIDENT IN ORDER TO MAKE THOSE AGENDA CALLS AND ALSO CHAIRS A LOT OF THE SUBCOMMITTEES IF WE HAVE THEM AND THE SECRETARY IS RESPONSIBLE FOR TAKING THE MEETING MINUTES. THAT CAN BE A JOB THAT IS INTIMIDATING TO COME SEE, AND I WOULD SAY I WORK WITH THE SECRETARY. WE HAVE A TEMPLATE AND WE CAN PREPOPULATE SOME OF THE INFORMATION BEFORE THE MEETING IF YOU'RE CONCERNED ABOUT MULTITASKING AND GETTING ALL OF IT TOGETHER, BUT THE SECRETARY ALSO IS RESPONSIBLE FOR TAKING THE ROLL CALL AND THE VOTES. SO IN YOUR PACKET OF MATERIALS I SUBMITTED AN APPLICATION TO BE BE EAC PRESIDENT AGAIN THIS YEAR, AND HANNAH SUBMITTED AN APPLICATION TO BE VICE PRESIDENT AGAIN THIS YEAR. WE DIDN'T RECEIVE ANY OTHER APPLICATIONS, AND SO I WAS JUST GOING TO PAUSE A MINUTE AND GIVE PEOPLE AN OPPORTUNITY TO EITHER NOMINATE SOMEONE ELSE OR SELF NOMINATE IF THEY'RE INTERESTED IN RUNNING FOR ONE OF THOSE POSITIONS. NO TAKERS. AND THEM I WAS ALSO GOING TO GIVE YOU AN OPPORTUNITY FOR QUESTIONS IF YOU HAVE ANY QUESTIONS FOR HANNAH OR I ABOUT WHAT OUR PLANS OR OBJECTIVES COULD BE IN THE NEXT YEAR. WE ARE STILL WORKING ON MOVING THE STATUTORY AMENDMENTS THROUGH THE LEGISLATURE AND SO THAT WOULD BE

ONE OF MY GOALS TO BOTH ASSIST WITH THAT BY GIVING PRESENTATION TO THE LEGISLATURE AND BY RECORDING BACK TO THE EAC AND THE HEALTH CARE COMMISSION ABOUT HOW IT IS PROGRESSING, AND WE ALSO HAVE THE STATE SURVEY AND SORT OF LEADING THE EAC AS WE DIG THROUGH ALL OF THE DATA AND DECIDE HOW WE WANT TO USE THE DATA IN THE FUTURE. HANNAH, DO YOU WANT TO ADD ANYTHING?

>> NO, I THINK YOU'VE SUMMARIZED THE GOALS REALLY WELL.

>> SINCE WE HAVE THE APPLICATIONS FOR PRESIDENT AND VICE PRESIDENT AND WE DON'T HAVE ONE FOR SECRETARY IN ORDER TO BE EFFICIENT I WAS GOING TO ASK FOR A MOTION TO ACCEPT NATALIE YOZA AS EAC PRESIDENT AND HANNAH BATES AS EAC VICE PRESIDENT IN 2021, AND THEN WE'LL HAVE A SEPARATE DISCUSSION ON THE SECRETARY POSITION. COULD I GET A MOTION?

>> THIS IS --

>> I'D LIKE TO MAKE A --

>> THIS IS BARBARA BARTO, AND I'D LIKE TO MAKE A MOTION FOR NATALIE YOZA AS PRESIDENT AND HANNAH BATES AS VICE PRESIDENT FOR THE 2021 EAC YEAR.

>> AND THIS IS MARIA BEEBE, I'LL SECOND THAT.

>> AND HANNAH, CAN YOU LEAD US THROUGH THE ROLL CALL VOTE.

>> YES. OKAY. THE MOTION IS FOR ELECTION OF NATALIE YOZA AS PRESIDENT AND HANNAH BATES/RICH AS VICE PRESIDENT FOR 2021 EAC YEAR IN FAVOR PLEASE SAY AYE. BARBARA BARTO.

>> AYE.

>> BRANT BARBER.

>> AYE AND GOOD LUCK.

>> HANNAH RICH.

>> AYE.

>> KRIS GRINTER. HAVE THEY REJOINED US? Y.



>> AYE.

>> LUKE MCCLURG.

>> AYE.

>> JENNIFER DALTON.

>> AYE.

>> MARIA BEEBE.

>> AYE.

>> PAM BUCKHOLTER.

>> AYE.

>> COURTNEY MARCH.

>> AYE.

>> WARREN WEBE.

>> WEBE, YES.

>> MARJORIE

>> AYE.

>> --

>> AYE.

>> NATALIE YOZA.

>> AYE.

>> ALL RIGHT. THAT MOTION PASSES AND THANK YOU. HANNAH AND I ARE EXCITED AND LOOKING FORWARD TO WORKING TOGETHER. AND WE DO NEED A THIRD OFFICER TO HELP US, AND WE ARE VERY EXCITED TO WELCOME YOU INTO THE LEADERSHIP FOLD AND WE'LL MAKE IT AS PAINLESS AS POSSIBLE. AND IF YOU WERE HESITANT TO APPLY BECAUSE YOU'RE A NEW MEMBER OF THE EAC THIS YEAR IS A LITTLE DIFFERENT BECAUSE WE DO HAVE SUCH A LARGE GROUP OF NEW MEMBERS, AND HANNAH AND I HAVE TALKED ABOUT THIS AND WE THINK THAT THE SECRETARY POSITION IS A REALLY GOOD ONE TO HAVE A NEW EAC MEMBER BECAUSE IT

GIVES YOU THAT SORT OF IN-DEPTH EXPERIENCE AND ALLOWS YOU TO SEE THE AGENDA AND HOW THE PROCESS WORKS BEHIND THE SCENES. BUT YOUR ACTUAL PRESCRIBED RESPONSIBILITIES ARE REALLY LIMITED TO TAKING THE MINUTES AND HELPING US GET THOSE POSTED AND APPROVED EACH TERM OR EACH MEETING, SO I'M HOPING THAT I CAN OPEN THE FLOOR AND WE MIGHT GET ONE OR TWO PEOPLE THAT ARE INTERESTED IN SERVING AS SECRETARY ROLE. AND WE CAN'T MOVE ON UNTIL SOMEONE DOES. IF THAT HELPS MAKE PRESSURE.

>> IT'S COURTNEY MARSH. I'M HAPPY TO DO IT. I'M A NEW MEMBER.

>> THAT IS GREAT. THANK YOU, COURTNEY. IS ANYONE ELSE INTERESTED IN THROWING THEIR NAME IN? HEARING NONE, I WOULD TAKE A MOTION FOR COURTNEY MARSH SO SERVE AS SECRETARY OF THE EAC IN 2021.

>> THIS IS HANNAH RICH. I MOVE FOR COURTNEY MARSH TO SERVE AS EAC SECRETARY FOR 2021.

>> THIS IS KRIST RIZEK, I SECOND.

>> OKAY. AND AS BEFORE WE'LL DO ROLL CALL VOTE. IN FAVOR, AYE. I HAVE NOT GIVEN A NOT IN FAVOR OPTION, SO NAY IF ANYONE IS NOT IN FAVOR. BARBARA BARTO.

>> AYE.

>> BRANT BASHER

>> AYE.

>> HANNAH BATES.

>> AYE.

>> KRISY.

>> AYE.

>> --

>> JENNIFER DALTON.

>> AYE.

>> MARIA BEEBE.

>> AYE.

>> PAM BUCKHOLTER.

>> AYE.

>> COURTNEY MARSH.

>> AYE.

>> WARREN WEBE.

>> WEBE, YES.

>> MARJORIE

MARJORIE

>> STEVEN GRIEVE.

>> AYE

>> AND NATALIE YOZA GNAT

>> AYE.

>> IT SOUNDS THAT MOTION PASSED. COURTNEY, WE'RE EXCITED TO WORK WITH YOU AND WELCOME YOU TO THE LEADERSHIP TEAM. COURTNEY FITZGERALD, IF YOU COULD SHARE THE MEMO FOR THE NEW MEMBER TO THE EAC. SO HOW WE GET OUR MEMBERSHIP ON THE EAC IS THE HEALTH CARE COMMISSION APPOINTS THE ADVISORS. THEY RECEIVE THE APPLICATIONS AND REVIEWS THEM AND MAKING RECOMMENDATIONS ON WHO SHOULD JOIN THE EAC. AND WE'VE RECEIVED LIKE OVER 65 APPLICATIONS LAST YEAR WHICH WAS JUST FANTASTIC TO HAVE SO MUCH INTEREST, BUT UNFORTUNATELY WE ONLY HAD A COUPLE SPOTS, AND AFTER WE HAD MADE THOSE RECOMMENDATIONS TO THE HEALTH CARE COMMISSION AND THEY HAD MADE APPOINTMENTS WE HAD TWO MORE SPOTS OPEN UP ON THE EAC. ONE FOR AN ACTIVE EMPLOYEE AND ONE IN THE RETIREE SLOTS, AND SO WE HAVE GONE BACK AND THERE WAS A RETIREE MEMBER THAT THE EAC HAD OR

THE SUBCOMMITTEE HAD IDENTIFIED AS AN ALTERNATE PREVIOUSLY AND THEN THE SUBCOMMITTEE ALSO MET IN JANUARY TO REVIEW THE ACTIVE STATE EMPLOYEE ACTIONS AGAIN. SO KEITH FITZSIMMONS WAS A DIRECT FILL OR RETIRED MEMBER WHO HAD APPLIED IN 2020 AND WAS THE ALTERNATE, AND SO WE ARE RECOMMENDING THAT KEITH FITZSIMMONS BE APPOINTED OR BE RECOMMENDED TO THE HEALTH CARE COMMISSION FOR APPOINTMENT IN 2021. AND ALSO DRUE CAMPBELL IS NOW BEING RECOMMENDED. SHE IS WITH THE DEPARTMENT OF ADMINISTRATION AND HAS BEEN IN A BENEFITS POSITION FOR A LONG TIME. AS YOU SEE ON THE MEMO SHE'S A PLAN C PARTICIPANT AND SO AS WE GO THROUGH AND TRY TO PICK APPLICANTS FOR MEMBERSHIP WE WEIGH THEIR EXPERIENCE AND THEIR PLAN CHOICE AND A VARIETY OF FACTORS ESTABLISHED IN OUR BYLAWS TO TRY TO GET A REALLY DIVERSE AND WIDE RANGING GROUP OF PEOPLE TO SERVE ON THE EAC.

SO I WOULD TAKE A MOTION TO RECOMMEND TO THE HEALTH CARE COMMISSION THAT KEITH FITZSIMMONS AND DRUE CAMPBELL BE APPOINTED TO THE EAC, AND I'LL ALSO OPEN UP FOR DISCUSSION IF YOU HAVE ANY QUESTIONS ABOUT THIS OR IF SOMEONE HAD A DIFFERENT PERSON THAT THEY WANTED TO RECOMMEND.

>> -- I WOULD MAKE THE MOTION TO ACCEPT KEITH AND DRUE.

>> STEVE GRIEVE. I'LL SECOND.

>> GREAT.

>> I'M SORRY, WHO MADE THE INITIAL MOTION?

>> HANNAH, IT WAS PAM.

>> OKAY. THANK YOU VERY MUCH. OKAY THE MOTION IS TO APPOINT KEITH FITS SIMMONS AND DRUE CAMPBELL TO RECOMMEND THEM FOR APPOINTMENT TO THE EAC. AS BEFORE IN FAVOR PLEASE SAY AYE AND IN OPPOSITION PLEASE SAY NAY. BARBARA BARTO.

>> AYE.

>> BRANT B BARBER.

>> AYE. SORRY.

>> HANNAH RICH.

>> AYE.

>> KRISY.

>> AYE.

>> LUKE MCCLURG.

>> AYE.

>> JENNIFER DALTON.

>> AYE.

>> MARIA BEEBE.

>> AYE.

>> PAM BUCKHOLTER.

>> AYE.

>> COURTNEY MARSH.

>> AYE.

>> WARREN WEBW.

>> WEBE, YES.

>> MARJORIE KNOLL.

>> AYE.

>> STEVEN GRIEVE.

>> AYE.

>> AND NATALIE YOZA.

>> -- I LOST MY WINDOW. AYE.

>> OKAY, AND THAT IS UNANIMOUS.

>> THANK YOU, HANNAH. AND ALSO THANK YOU TO THE EAC

SUBCOMMITTEE MEMBERS THAT REVIEWED ALL THOSE APPLICATIONS FOR A

SECOND TIME. AND WHAT WILL HAPPEN IS I WILL GO TO THE

FEBRUARY 22ND HEALTH CARE COMMISSION MEETING AND PRESENT THOSE

RECOMMENDATIONS FOR THE HEALTH CARE COMMISSION'S REVIEW. AGENDA, ITEM FIVE IS THE KANSAS OPEN RECORDS ACT AND KANSAS OPEN MEETINGS ACT, AND JOHN YEERY WHO'S GENERAL COUNCIL AT THE DEPARTMENT OF ADMINISTRATION KINDLY VOLUNTEERED TO GIVE US A SHORT PRESENTATION ON THAT, BUT HE GOT CALLED AWAY TO A STATE FINANCE COUNCIL MEETING, WHICH HE ALSO STAFFS. SO WE'RE GOING TO MOVE THAT TO A LATER AGENDA, WHICH IS PERFECT BECAUSE IT PUTS US ON SCHEDULE FOR THE DOCTOR'S PRESENTATION ON THE SURVEY. SO, BRANT IF YOU AND LOUISE ARE THERE I WILL HAND IT OVER AND -- THE DOCTOR IS THE DIRECTOR OF THE DOCUMENTS AT FORT HAYES STATE UNIVERSITY, AND HE AND LOUISE WORKED WITH THE EAC AND HELPED US PUT TOGETHER THE STATE SURVEY, AND WERE JUST WONDERFUL TO WORK WITH AND HAVE TAKEN A DIVE. I CANNOT THANK YOU ENOUGH

>> NATALIE. THANKS SO MUCH. I SHOULD DO A MIC CHECK. CAN YOU HEAR ME?

>> YES.

>> WONDERFUL. CAN YOU SEE MY SCREEN WITH A PRESENTATION?

>> YES.

>> WONDERFUL. ONE MORE THING TO CHECK. WE HAD TROUBLE CONNECTING VIA MICROPHONE OVER THE COMPUTER, SO I'M DIALED IN OVER THE PHONE, AND I WANT TO SEE IF MY RESEARCH PARTNER IN CRIME ON THIS PROJECT CAN TEST HIS MIC. LOUISE.

>> SO JUST FYI, COURTNEY, IT SOUNDS LIKE LOUISE'S MICROPHONE MIGHT NOT BE WORKING AND HE'S GOING TO TRY TO LOG IN OVER THE PHONE (IS MY VOICE COMING THROUGH NOW.

>> YES.

>> OKAY, WONDERFUL. WELL, THANK YOU, EVERYONE, AND THANKS TO THE WHOLE EAC FOR HAVING US TODAY. I WANT TO SAY HI TO MARGIE. WE WERE COMMISSIONED BY THE KANSAS DEPARTMENT OF

ADMINISTRATION, AS I THINK ALL OF YOU KNOW TO CONDUCT A SURVEY OF STATE EMPLOYEES AND RETIREES REGARDING THE STATE HEALTH PLAN AND FOR RETIREES THE MEDICARE PLAN. WE ALSO HAVE A SIGNIFICANT NUMBER OF QUESTIONS ON THE SURVEY ABOUT HEALTH QUEST. SO WE'RE GOING TO GO THROUGH THOSE FINDINGS WITH YOU TODAY. THE PRIMARY QUESTION THAT GUIDED THE RESEARCH WERE HOW SATISFIED ARE STATE EMPLOYEES AND RETIREES WITH THEIR HEALTH PLAN. HOW IMPORTANT ARE HEALTH PLAN FEATURES WHEN ONE IS TRYING TO SELECT A PLAN. AND THEN WHAT ARE THE REASONS THAT SOME DON'T USE HEALTH QUEST. WE ACTUALLY WILL SHOW YOU IN A MINUTE THERE'S A VERY HIGH RATE OF USAGE OVER TIME, AT LEAST, BUT WHY DO SOME NOT WANT TO USE IT. AND WHAT'S THE DIFFICULTY OF PARTICIPANTS AND NON-PARTICIPANTS RECEIVE IN USING HEALTH QUEST FEATURES. WHAT IS THE PERCEIVED VALUE OF HEALTH QUEST AMONG USERS. THESE WERE THE BROAD, OVERARCHING QUESTIONS FOR THE STUDY. THERE ARE QUITE A FEW SUB QUESTIONS, AND WHEN YOU SEE THE FULL REPORT YOU WILL SEE ANSWERS TO THOSE QUESTIONS AS WELL.

AND THEN THAT BRINGS ME TO THIS NOTE. THIS PRESENTATION WILL FOCUS ON FINDINGS THAT APPLY TO REALLY BROAD SWATHS OF RESPONSIBILITIES WHILE THE FULL REPORT DRILLS DOWN SUBSTANTIALLY MORE INTO SUBSETS OF RESPONDENTS. THE FULL REPORT IS ABOUT 120 PAGES. I THINK THERE'S ABOUT OVER 60 FIGURES IN THE REPORT AND WELL OVER 30 TABLES IN THE REPORT. THERE'S A LOT OF INFORMATION THERE, AND WE'RE GOING TO HIT THE IMPORTANT KIND OF HIGHLIGHTS OF THE STUDY TODAY. SO THE QUESTIONNAIRE WAS DESIGNED OVER SEVERAL WEEKS IN CONSULTATION WITH EAC REPRESENTATIVES AND THANK YOU VERY MUCH, NATALIE AND COURTNEY, YOU WERE A DELIGHT TO WORK WITH AND YOU REALLY PUT US THROUGH OUR PACES, I WOULD SAY TO GET TO THE FINAL QUESTIONNAIRE. AND I WANT TO ALSO THANK A LOT OF EAC

REPRESENTATIVES AND STAFF AS WELL WHO ASSISTED IN PILOTING THE SURVEY. THIS SURVEY WAS ONE OF THE PROBABLY MOST WELL-PILOTED WE'VE HAD OVER TIME. SO WHAT WE HAVE HERE IS AN ONLINE SURVEY THAT WAS OFFERED TO ALL STATE EMPLOYEES AND RETIREES ENROLLED IN A STATE HEALTH PLAN OR IN A MEDICARE PLAN. AND THIS YIELDED ABOUT 42,214 PRESUMED ELIGIBLE RESPONDENTS. THAT COULD BE CONSIDERED THE WHOLE UNIVERSE OF POTENTIAL RESPONDENTS HERE. EACH PERSON WAS E-MAILED A UNIQUE SURVEY LINK. SO THAT CONTROLLED ACCESS TO THE SURVEY. IT WOULD HAVE PREVENTED ANYTHING LIKE BALLOT-BOX STUFFING SO TO SPEAK, SOMEONE COMING ON AND ANSWERING MORE THAN ONE. AND THEN THE E MAIL ADDRESSES WERE SUPPLIED BY THE KANSAS DEPARTMENT OF ADMINISTRATION. WE SENT THE FIRST E-MAIL WAVE ON NOVEMBER 12TH. OKAY, JUST A FEW DAYS BEFORE OPEN ENROLLMENT CLOSED FOR RETIREE. IT HAD ALREADY CLOSED FOR STATE EMPLOYEE. OUR SECOND SURVEY WAVE WENT OUT ONE WEEK LATER ON NOVEMBER 19TH. THESE ARE E-MAILED INVITATION WAVES SENT DIRECTLY FROM THE DOCKING INSTITUTE. THE HEALTH PLAN SENT SURVEY PRENOTIFICATION PRIOR TO THE FIRST E-MAIL. THEY DID SOME MID-SURVEYING REMINDERS. I GOT THOSE TOO AS A STATE EMPLOYEE, AND THEY SENT A LATE SURVEY REMINDER BY E-MAIL BEFORE THE DATA COLLECTION ENDED ON MIDNIGHT OF DECEMBER 6TH. AFTER ALL WAS SAID AND DONE WE HAD 7,142 RESPONDENTS WHO COMPLETED THE QUESTIONNAIRE. WITH A RESPONSIBILITY POOL OF 42,214 THIS YIELD OF 17% RESPONSE RATE, WHICH SOME MAY THINK, WELL, IT'S LOW. ACTUALLY IT'S NOT. FOR ONLINE SURVEYING THIS IS A GOOD RESPONSE RATE. AFTER ELIMINATING EMPLOYEES AND RETIREES RESPONDING BUT WHO WEREN'T ACTUALLY ON THE STATE EMPLOYEE HEALTH PLAN OR MEDICARE PLAN WE WERE LEFT WITH ABOUT -- LET'S SEE -- JUST SHY OF 6700 RESPONDENTS.



WE HAD 6,698 RESPONDENTS ON WHICH MANY OF THE ANALYSES ARE BASED. WE'LL TURN TO FINDINGS. AND WE'VE ORGANIZED THE PRESENTATION TODAY BY SECTION. SO YOU'RE GOING TO SEE A SECTION FOR EMPLOYEE FINDINGS WITH REGARD TO STATE EMPLOYEE HEALTH PLANS, RETIREE FINDINGS WITH REGARD TO THE MEDICARE PLAN AND THEN YOU'LL SEE A SECTION ON HEALTH PLAN. WE'RE GOING TO GO IN ORDER BY THOSE SECTIONS. FIRST WE WANTED TO SEE HOW WELL DID OUR FINAL SAMPLE SEEM TO REFLECT THE ACTUAL CONTRACT ENROLLMENT AT THE STATE LEVEL IN TERMS OF THE HEALTH PLAN ENROLLED. AND SO THIS IS A COMPARISON TABLE. YOU SEE THAT 42% OF OUR SURVEY

RESPONDENTS

WERE IN PLAN A AND THAT COMPARES TO 46% OF CONTRACTS AT THE STATE LEVEL. 49% IN PLAN C, AND THAT COMPARES TO 43% OF THE CONTRACT AT THE STATE LEVEL, AND YOU'LL SEE PLAN J, THEY'RE RIGHT ON TARGET IN TERMS OF SURVEY RESPONSE VERSES WHAT'S IN THE FULL POPULATION. PLAN N IS VERY CLOSE AS WELLMENT AND THEN PLAN Q IS RIGHT IN LINE. SO WE THINK WE HAVE A SAMPLE THAT REFLECTS WELL, THE FULL POPULATION OF CONTRACTS WHEN IT COMES TO ENROLLMENT IN THE 2021 PLAN. SO JUMPING TO RESULTS. AND I WANT TO NOTE SOMETHING HERE FIRST. ON ALL THE SLIDES I'VE KEPT THE FIGURE NUMBER IN F. THERE ARE MANY, MANY FIGURES IN YOUR FULL REPORT. I THOUGHT IT MIGHT BE BENEFICIAL TO SEE THE FIGURES HERE TODAY, AND YOU MIGHT WANT TO MAKE A NOTE. I WANT TO FOLLOW UP ON THAT FIGURE IN THE REPORT AND READ MORE NARRATIVE AROUND IT OR MAYBE SOME OF THE FOLLOW-UP ITEMS TO THAT QUESTION THAT MIGHT NOT BE PRESENTED HERE TODAY.

SO LOOKING AT HEALTH PLANS SELECTED FOR 2021 AND WHETHER IT DIFFERS FROM THE PREVIOUS YEAR YOU'LL SEE THAT THE VAST MAJORITY,

92%, DID NOT CHANGE THEIR PLANS FROM THE PREVIOUS YEAR. ONLY 6% CHANGED THEIR PLAN. WE ALSO ASKED FOR THOSE WHO DID NOT CHANGE, AGAIN, THE VAST MAJORITY, DID THEY CONSIDER SWITCHING? AND IF SO HOW SERIOUS WERE THEY ABOUT IT? WELL, YOU CAN SEE THE VAST MAJORITY HERE, 70%, DID NOT CONSIDER SWITCHING PLANS AT ALL. ABOUT A FOURTH THOUGHT ABOUT IT SOMEWHAT SERIOUSLY, AND THEN 7% SAID THEY CONSIDERED IT VERY SERIOUSLY, BUT, AGAIN THESE ARE FOLKS WHO DID NOT ULTIMATELY SWITCH PLANS WHEN THEY WENT FROM 2020 TO THE 2021 ENROLLMENT. IN TERMS OF FINDINGS NOW WE FIND THAT THERE'S SLIGHT TENDENCIES TOWARD SELECTING PLAN A AMONG THOSE WHO HAVE ONE OR MORE OF THESE CHARACTERISTICS. SOMEONE WITH A CHRONIC MEDICAL CONDITION WITH A DISABILITY BEING IN ONE OF THE OLDER-AGE CATEGORIES THAT WE RAN IN THE SURVEY. BEING IN A LOWER-INCOME GROUP OR HAVING A LOWER -- HAVING COMPLETED A LOWER LEVEL OF FORMAL EDUCATION ALL TEND TO KIND OF TIP FOLKS A LITTLE BIT IT LOOKS LIKE TOWARD PLAN A. WE ALSO WONDERED FROM FOLKS HOW ARE YOU FINDING OUT ABOUT THE PLANS? WHERE ARE YOU SEEKING INFORMATION AND GETTING INFORMATION ULTIMATELY THAT HELPS YOU IN YOUR PLAN ENROLLMENT FOR 2021? YOU CAN SEE HERE THAT A STRONG PERCENTAGE, WHAT A CALL A LARGE MAJORITY IN FACT DID CONSULT THE BOOK. ANOTHER STRONG PERCENTAGE COULD HAVE ALSO OR ONLY ACCESSED THE WEBSITE. IF YOU'LL NOTICE THESE ARE SELECTED ALL THAT APPLY OPTIONS HERE. SO A PERSON COULD ANSWER MORE THAN ONE OF THESEMENT AND AFTER THOSE FIRST TWO THE RESPONSE FALLS OFF QUITE A BIT TO THE OTHER POTENTIAL SOURCES THAT WOULD HELP ONE WITH PLANNED ENROLLMENT. A LARGE MAJORITY -- WE HAD SOME BREAKOUT QUESTIONS AROUND THE ONLINE TOOL, ASK ALEX, AND OVERALL YOU'LL SEE THAT A LARGE MAJORITY HERE, 86%, SAID THEY DID NOT USE ASK ALEX. ONE OF OUR FOLLOWUPS TO THIS WAS, WELL, WHY DIDN'T

YOU? AND WE GAVE SOME OPTIONS THAT WE CONSIDERED TO BE LIKELY RESPONSES, AND WE LET FOLKS CHOOSE ALL THAT APPLIED TO THEM. AND YOU'LL SEE ONE OF THE RESPONSE OPTIONS WAS, WELL, I SIMPLY DID NOT NEED IT. WE HAD 40%, ALMOST 50% WHO DID NOT USE ASK ALEX SAID I DIDN'T USE IT BECAUSE BECAUSE I DIDN'T NEED IT. 40% SAID THEY WERE UNAWARE OF THE ASK ALEX ENROLLMENT TOOL.

FOR A FEW THEY ALREADY KNEW THE PLAN THEY WERE GOING TO GRAVITATE TOWARDS ANYWAY FOR SURE AND THAT WAS PARTIALLY A REASON AT LEAST THEY DID NOT USE ASK ALEX. THEY DIDN'T WANT TO LEAVE THEIR CURRENT PLAN AT ALL. WE ASKED EVERYONE HOW CONFIDENT THEY WERE IN UNDERSTANDING THE PLAN AND DIFFERENCES, AND IN THE ULTIMATELY THAT THEY -- WHETHER THEY BELIEVED THEY SELECTED THE BEST PLAN FOR THEM AND THEIR SITUATION. YOU'LL SEE THAT A MAJORITY RESPOND, 55%, FEEL VERY CONFIDENT. THAT THEY UNDERSTOOD THE PLAN DIFFERENCES AND THEY SELECTED THE BEST PLAN. ABOUT 40% SAID THEY WERE SOMEWHAT CONFIDENT. ONLY ABOUT 6% SAID THEY WERE NOT AT ALL CONFIDENT. WE WONDERED FROM EMPLOYEES ESPECIALLY AGAIN IN TERMS OF COMMUNICATION MODES WHAT'S THE BEST WAY FOR THEM TO LEARN ABOUT THE STATE EMPLOYEE HEALTH PLAN OVER TIME. THAT IS OVER A COURSE OF A YEAR WHEN WE THINK OF FOLLOWUP COMMUNICATION. WHAT'S BEST? WE GAVE A SET OF RESPONSES HERE AND ASKED THEM TO CHOOSE THOSE AND CHOOSE FROM THOSE AND E-MAIL COMES UP AS THE BIG WINNER HERE. YOU CAN SEE THAT ALMOST 78% HERE SAID E-MAIL IS HIGHLY USEFUL. THAT'S THE GRAY BAR. FOLLOWED BY DIRECT MAIL, BUT WHEN WE LOOKED AT THE HIGHLY-USEFUL PERCENTAGE THAT DROPS OFF WAY DOWN TO 31%. THAT'S A PRECIPITOUS DROP WHEN WE GO FROM DIRECT MAIL TO E-MAIL. CLEARLY E-MAIL IS THE WINNER SO TO SPEAK IN TERMS OF PREFERRED MODES OF COMMUNICATION OVER THE COURSE OF A YEAR. WE ASKED THEM ABOUT SATISFACTION WITH PLAN

FEATURES, AGAIN, ONE OF THE MAJOR OBJECTIVES OF THE SURVEY WAS TO ASCERTAIN SATISFACTION, AND SO WE DRILLED DOWN INTO THE MAJOR FEATURES OF THE HEALTH PLAN WHEN WE ASKED THEM, THEIR LEVELS OF SATISFACTION. SO YOU WILL SEE HERE THE MAJOR FEATURES OF A HEALTH PLAN FROM OUT OF POCKET MAX, DEDUCTIBLE, COST OF ER VISITS, COST OF A SPECIALIST VISIT, COST OF PRIMARY CARE PROVIDER VISITS, THE PREMIUM, AND FOR THOSE WHO WERE NOT IN PLAN A, THE HSA OR RA FEATURE. THIS GRAPH IS ORGANIZED SO THAT THE HIGHEST LEVELS OF DISSATISFACTION APPEAR AT THE TOP OF THE LIST.

SO YOU'LL SEE KIND OF A STEPDOWN SCALE IN TERMS OF THOSE WHO ARE EITHER VERY DISSATISFIED IN THIS LIGHT BLUE OR DISSATISFIED IN THE ORANGE. CLEARLY OUT OF POCKET MAXIMUM HAS THE HIGHEST LEVEL OF DISSATISFACTION, AND THEN DEDUCTIBLE AND THEN COST OF AN ER VISIT, ET CETERA. I WOULD NOTE THAT DOWN HERE TOWARD THE OPPOSITE END OF THIS SPECTRUM OF SATISFACTION, DISSATISFACTION, ARE SATISFACTION WITH PREMIUM AND THE HSA, HRA, WHERE SATISFACTION ACTUALLY EXCEEDS IF YOU LOOK AT THE COMBINED TOTAL OF SATISFIED AND VERY SATISFIED, WHO RECEIVES 50% HERE FOR THESE TWO. SO WE DID SOME BREAKOUT ANALYSES TO FIND OUT ARE THERE ANY DIFFERENCES IN SATISFACTION LEVELS BY THE HEALTH PLAN -- WITH THE DIFFERENT FEATURES, BY THE HEALTH PLAN THEY ENROLLED. AND THE SUMMARY BULLET RIGHT HERE IS IN THE EXECUTIVE SUMMARY AS WELL UP TO THE FULL REPORT, WE FIND NO SUBSTANTIVE DIFFERENCES IN SATISFACTION WITH THOSE SEVEN HEALTH PLAN FEATURES BY THE HEALTH PLAN ENROLLED. IN PLAN A, PLAN C, PLAN J AND THOSE PLANS DID NOT -- FOLKS IF THOSE DIFFERENT PLANS DID NOT LOOK DIFFERENT IN SATISFACTION LEVELS BY FEATURE. WE ALSO DID SOME BREAKDOWN ABOUT SATISFACTION ALONG THE LINES OF KIND OF TYPICAL SOCIODEMOGRAPHIC OR BACKGROUND TYPES, AND WE DID FIND DIFFERENCES THERE. SO FOR

EVERY ONE OF THOSE SEVEN HEALTH-PLAN FEATURES THERE WAS SOME SLIGHT DIFFERENCE IN SEVERALS OF SATISFACTION BY SOCIODEMOGRAPHIC BACKGROUND TYPES AND IN GENERAL THE PATTERN WE FOUND WAS A DIFFERENT THAT INCLUDES LOWER LEVELS OF SATISFACTION ASSOCIATED WITH THESE KINDS OF BACKGROUNDS OR SOCIODEMOGRAPHIC CHARACTERISTICS. THOSE WHO HAVE COVERAGE TYPES THAT INCLUDE FAMILY OR CHILDREN SOMEHOW LOWER LEVELS OFFICIATES FACTION ON ONE OR MORE OF THE PLANNED FEATURES. SAME WITH THOSE WHO HAVE A CHRONIC MEDICAL CONDITION OR DISABILITY. MALES TEND TO SHOW OVERALL LOWER LEVELS OF SATISFACTION. THOSE IN YOUNGER-AGED CATEGORIES AND ALSO THOSE WITH LOWER INCOME LEVELS.

AND FINALLY THOSE WITH LOWER LEVELS OF FORMAL EDUCATION COMPETED WOULD BE A LITTLE LESS SATISFIED. TURNING TO IMPORTANCE OF THE FEATURES FOR SELECTING A PLAN. THAT IS WE WONDERED COULD WE MEASURE HOW IMPORTANT EACH FEATURE AGAIN OF THE COMMON SEVEN FEATURES TENDS TO BE IN ONE SELECTION OF THE HEALTH PLAN. SO WE ASKED ABOUT EACH FEATURE AND WE ASKED FOLKS TO TELL US WHETHER THAT WAS VERY IMPORTANT, SOMEWHAT PARENT OR NOT AT ALL IMPORTANT. IN THEIR CHOOSING THE HEALTH PLAN. YOU'LL SEE THAT PREMIUM AND DEDUCTIBLE AND OUT OF POCKET MAX ALL RISE ABOVE 75% BEING VERY IMPORTANT. NEXT WE HAVE COST OF ACCESS TO PRIMARY CARE PROVIDER ABOUT 66% SAYING VERY IMPORTANT. AND THEN IT FALLS OFF A LITTLE BIT FROM THERE, BUT I WOULD NOTE EVERYTHING'S IMPORTANT, IT'S JUST SOME THINGS ARE RELATIVELY MORE IMPORTANT THAN OTHERS. WE SEE VERY SMALL PERCENTAGES INDICATING NOT IMPORTANT AT ALL IN TERMS OF CONTRIBUTING TO ONE'S DECISION, WHICH PLAN THEY WANT TO ENROLL IN, IN 2021. SO WE ALSO TOOK A LOOK, DEEP DIVE INTO, ARE THERE PATTERNS? RATING OF FEATURES IMPORTANT AMONG RESPONDENTS. AND WE FOUND A FEW PATTERNS BY PLAN. SO THE IMPORTANCE OF COST

TO ACCESS PRIMARY CARE PROVIDER TO ACCESS A SPECIALIST AND TO VISIT THE ER IS SOMEWHAT LOWER FOR THOSE ON PLAN C AND PLAN N THAN THOSE IN PLAN A. I NEED TO PAUSE FOR A MOMENT AND I EXPLAINED THIS IN THE FULL REPORT, THE VAST MAJORITY OF OUR RESPONDENTS YOU'LL REMEMBER FROM THE FIRST TABLE I SHOWED YOU, ARE IN PLAN C AND A AND THEN FALLS OFF QUITE A BIT BUT QUITE A FEW IN N. THERE ARE VERY FEW IN THE OTHER TWO PLANS, J AND Q, WE CONCENTRATED ON PLANS C AND A IN THESE BREAKOUT ANALYSES. THE IMPORTANCE OF OUT OF POCKET MAXIMUM IS SOMEWHAT HIGHER FOR THOSE ON PLAN C THAN THOSE ON PLANS A AND N WITH IT BEING THE LOWEST OF IMPORTANCE FOR THOSE ON PLAN N. FINALLY THE IMPORTANCE OF PREMIUM IS SOMEWHAT LOWER FOR THOSE ON PLAN A THAN THOSE ON PLAN C AND N. ALSO ON THE SLIDE IS MENTIONED THAT WE DID FIND A PATTERN BY HOUSEHOLD INCOME. THE LOWER THE INCOME THE HIGHER THE PERCENTAGE RATING THE FEATURE IS VERY IMPORTANT, AND THIS ACTUALLY APPLIES TO ALL THE FEATURES WITH THE EXCEPTION OF THE HSA, HRA FEATURE WHICH HAS NO RELATIONSHIP TO INCOME. OKAY SO THAT'S A SUMMARY OF FINDINGS AMONG THE STATE EMPLOYEES. NOW I WANT TO TURN TO FINDINGS AMONG RETIREES. WE TWISTER ASKED RETIREINGS WHETHER THEY HAD ENROLLED IN MEDICARE PARTS A AND/OR D AND WE FOUND THAT 89% ARE ENROLLED IN MEDICARE PART A. ALMOST 60% ARE IN PART D. ABOUT 51% ARE IN BOTH PARTS A AND D. THERE'S A LOT ON THE SLIDE I REALIZE OR A LOT, BUT THE MAIN THING YOU CAN SEE HERE IS WHEN WE ASKED THE EMPLOYEES WHICH OF THE MEDICARE PLANS THEY WERE ON YOU'LL SEE A MAJORITY, ALMOST 55%, ARE ON THE BLUE CROSS BLUE SHIELD OF KANSAS SENIOR PLAN C. AND THEN AGAIN THIS IS SOME DETAIL HERE WITH OR WITHOUT PART D THE PREMIER OR ECONOMY.

ANOTHER 15%, ABOUT 16%, ARE IN THE SENIOR PLAN C SELECT.

AND THEN ENROLLMENT IN THE OTHER PLANS YOU SEE HERE MENTIONED IN THE LEGEND FALLS OFF DRAMATICALLY. THERE'S 10% IN THE ETNA PLAN, BUT AFTER THIAZOL SINGLE DIGITS. WE ASKED RETIREES JUST LIKE EMPLOYEES WHAT WERE THE INFORMATION RESOURCES THEY USED FOR ENROLLMENT IN A 2021 STATE MEDICARE PLAN? AND THEY COULD SELECT ALL THAT APPLY. YOU SEE THAT THE WINNER IN TERMS OF THE RESOURCES IS THE STATE ENROLLMENT BOOK. AND AGAIN LIKE THE EMPLOYEES FOLLOWED BY THE WEBSITE. AND THEN IT FALLS OFF PRETTY DRAMATICALLY FROM THERE SAYING THEY USED A SOURCE. LIKE WE DID WITH EMPLOYEES WE ASKED RETIREES ABOUT WHICH COMMUNICATION MODES ARE BEST OVER THE COURSE OF A YEAR, AND SIMILAR TO EMPLOYEES E-MAIL COMES OUT AS A HIGHLY USEFUL MEANS OF COMMUNICATION FOR RECEIVING COMMUNICATION FROM THE STATE EMPLOYEE HEALTH PLAN. HERE, THOUGH, FOR RETIREES WE FIND A MUCH HIGHER UTILITY IN DIRECT MAIL THAN WE SAW WITH EMPLOYEES. BASICALLY E-MAIL AND DIRECT MAIL BOTH SHOW UP AS HAVING VERY HIGH UTILITY AMONG RETIREES FOR BEING COMMUNICATED, FOR COMMUNICATIONS INVOLVING STATE EMPLOYEE HEALTH PLAN. OTHERS FALL OFF AFTER THAT PRETTY DRAMATICALLY IN TERMS OF THEIR UTILITY. SATISFACTION WITH PLAN FEATURES JUST LIKE EMPLOYEES. WE ASKED RETIREES TO RATE THEIR FEATURE. JUST OVER ALL THE MUCH HIGHER LEVEL OF SATISFACTION WITH ALL FEATURES PRETTY MUCH. IN FACT THERE'S A MAJORITY RESPONDING SATISFIED ON EVERY ONE OF THE FEATURES HERE ON THE GRAPH. SO IF YOU JUST COMBINE THE YELLOW AND DARK BLUE THAT'S ALWAYS EXCEEDING 50%. AND THEN AS WE DID WITH EMPLOYEES WE ASKED ABOUT THE IMPORTANCE OF THE FEATURE AND THEIR CHOOSING THE FINAL PLAN THEY LANDED ON. AND WE SEE THE OUT OF POCKET MAX WAS VERY IMPORTANT. COST TO ACCESSING A PRIMARY CARE PROVIDER WAS VERY IMPORTANT AS WAS PREMIUM. BASICALLY THERE'S NOT A LOT OF VARIATION IN THE

RELATIVE RANKING OF VERY IMPORTANT ACROSS THE RETIREES WHEREAS THERE WAS A LITTLE MORE DIFFERENTIATION FOR EMPLOYEES ACROSS THE PERCENTAGE WHO SAY IT'S VERY IMPORTANT.

JUST LIKE WITH EMPLOYEES VERY SMALL PERCENTAGES INDICATED ANY ONE OF THESE FEATURES IS NOT ALL THAT IMPORTANT. LET'S TURN TO HEALTH QUEST FINDINGS. ABOUT 86% -- AND BY THE WAY I SHOULD MENTION HERE THAT OF COURSE RETIREES RIGHT NOW ARE NOT ELIGIBLE TO USE STATE EMPLOYEE WELLNESS PLAN, SO THESE WOULD BE RESPONDING TO OUR CURRENT EMPLOYEES BY AND LARGE. WELL NOT BY AND LARGE. THEY ABSOLUTELY WILL, AND WE FIND THAT 86% TELL US THEY ENABLED A HEALTH QUEST ABILITY IN 2020. SO REALLY HIGH RATE OF IN USAGE OF THE HEALTH QUEST PLAN AMONG THE RESPONDENTS. NOW AMONG A SET OF AGAIN THE SAME SOCIOAGAIN GRAPHIC AND BACKGROUND FACTORS YOU'VE SEEN LISTED IN PREVIOUS SLIDES BUT COULD BE POTENTIALLY ASSOCIATED WITH ENABLING A HEALTH QUEST ACCOUNT THE FOLLOWING TYPES ARE SOMEWHAT LESS LIKELY TO HAVE ENABLED AN ACCOUNT IN 2020. MALES, THOSE IN THE OLDER-AGE CATEGORIES, PARTICULARLY THOSE 65 OR OLDER. AND THOSE ARE A DOCTORAL DEGREE, ALSO THOSE WITH HIGH SCHOOL DEGREE OR SOME COLLEGE IS THE HIGHEST LEVELS OF EDUCATION COMPLETED. SO, AGAIN, THESE ARE SOME FACTORS THAT ARE ASSOCIATED WITH RELATIVELY LOWER RATES OF ENABLING A HEALTH QUEST ACCOUNT IN 2020. THEN FOR THOSE WHO DID NOT ENABLE. THAT WAS ABOUT 14% WE ASKED THE REASONS THAT THEY DID NOT ENABLE THE HEALTH QUEST ACCOUNT AND WE GAVE THEM SOME LIKELY REASONS, AND WE ALLOWED THEM TO SELECT ALL THAT APPLY. YOU'LL SEE HERE THAT A MAJORITY OVER 50% AND ACTUALLY KIND OF APPROACHING 60% INDICATED THAT THE EFFORT TO COMPLETE HEALTH QUEST ACTIVITY WAS SIMPLY NOT WORTH THE BENEFIT. THE COST-BENEFIT WE ALL TAKE INTO CONSIDERATION AS WE DECIDE WHETHER TO PARTICIPATE. ABOUT 35%



GAVE US SOME OTHER REASON THAN YOU SEE HERE IN THE LIST. WE DIDN'T CAPTURE THOSE REASONS. WE DID CAPTURE OTHER, BY THE WAY, ON MANY ADDITIONAL VARIABLES THROUGHOUT THE QUESTIONNAIRE AND ALONG WITH THE REPORT I PROVIDED FIVE SUPPLEMENTALS TO NATALIE AND COURTNEY THUS FAR THAT CAPTURE OPEN-ENDED COMMENTS. THERE'S 500-600 PAGES OF THOSE. WE JUST DIDN'T ASK AN OPEN-ENDED FOLLOWUP TO THIS ONE. THERE IS A NOBLE CONCERN AMONG 20% THAT THEIR INFORMATION THAT THEY MIGHT PUT INTO HEALTH QUEST WOULD BE SHARED WITH THEIR EMPLOYER, SO I WANT TO NOTE THAT HERE WHILE WE'RE STILL ON THAT SLIDE. WE ASKED RESPONDENTS WHO HAD PARTICIPATED IN HEALTH QUEST. ABOUT 86% DID ENABLE AN ACCOUNT IN 2020. WE ASKED EVERYBODY IF THEY EVER ENABLED ONE TO TELL US WHETHER THEY HAD USED THESE VARIOUS FEATURES OF HEALTH QUEST, OKAY, AND YOU'LL SEE THAT APPROACHING 100% HAVE USED THE WELLNESS ASSESSMENT QUESTIONNAIRE. 91% OR A LITTLE BIT -- YEAH, NINE OUT OF TEN HAVE USED THE PREVENT DENTAL EXAMS. YOU'LL SEE HIGH PERCENTAGE FOR THE EYE EXAMS AND THE WELL WOMAN, WELL MAN CHECKUPS AS WELL.

THESE AREN'T NECESSARILY SURPRISING. THESE ARE IMPORTANT THINGS TO DO, AND THEY HAPPEN TO BE THINGS THAT ALSO EARN YOU POINTS INS IN HEALTH QUEST. 78% HAVE USED THE WELLNESS CHALLENGE. THIS GRAPH CONTINUES BECAUSE IT WAS TOO MANY ITEMS TO PUT IN A SINGLE GRAPH ON TO THIS NEXT GRAPH. ABOUT 75% USE NATURALLY SLIM OR HAVE USED NATURALLY SLIM AT SOME POINT AT LEAST. AND ABOUT 75% HAVE USED LEARNING MODULES. I WANT TO PAUSE FOR A SECOND HERE. COURTNEY, NATALIE, AND EVERYBODY WHO PILOTED WITH US. I THINK WE DID A GREAT JOB. ONE OF THE THINGS WE DIDN'T DO HERE WAS PUT HEALTH AND WELLNESS IN FRONT OF LEARNING MODULES. I HOPE, LIKE YOU AND I, EVERYBODY PRETTY MUCH

HAD IN MIND, THOSE HEALTH AND WELLNESS MODULES AS OPPOSED TO THE FINANCIAL LEARNING MODULES. I'M GOING TO TREAT THIS AS HEALTH AND LEARNING MODULES HERE. ABOUT 75% SAID THEY LEARNED A MODULE. THEN WE FALL OFF. FINANCIAL LEARNING MODULE, ABOUT 41%. EAP WEBINARS DOWN ABOUT 37%. AND THEN IT FALLS OFF QUITE A BIT WHEN WE GET TO HEALTH COACHING. NOW I THINK THIS MIGHT BE PARTICULARLY INTERESTING TO THE EAC, AT LEAST IT WAS TO ME AS I WENT THROUGH IT. WE ASKED THOSE WHO HAD PARTICIPATED IN ANY OF THOSE FEATURES OR ACTIVITIES IN HEALTH QUEST TO TELL US WHETHER THEY THOUGHT IT WAS VERY DIFFICULT, DIFFICULT, NEITHER DIFFICULT NOR EASY. EASY OR VERY EASY TO USE THE FEATURE. AND THEN WE BROKE OUT RESPONSE. WE ASKED FOLKS WHO HAD NEVER USED IT TO RATE THE LEVEL OF DIFFICULTY AS WELL. AND SO WHAT THESE GRAPHS GIVE YOU IS A BREAKOUT OF THOSE WHO HAVE USED IT, FOR EXAMPLE, HERE, THOSE WHO HAVE USED BIO METRIC SCREENING VERSES THOSE WHO HAVE NOT USED IT. HOW DIFFICULT OR EASY DID THEY RATE BIO METRIC SCREENING TO BE? ONE PATTERN WE FIND ACROSS THESE GRAPHS, AND I'LL SHOW YOU THREE, THIS IS THE FIRST OF THREE IN THIS SERIES, IS THAT THOSE WHO HAVE USED IT TEND TO RATE IT FAR EASIER THAN THOSE WHO HAVE NEVER USED IT. AND YOU'LL SEE THAT AGAIN. THAT'S A THEME THROUGHOUT THESE GRAPHS NOW IN TERMS OF THIS SLIDE WHICH ONES ARE THE EASIEST TO USE? CLEARLY DENTAL EXAMS KIND OF RISES TO THE TOP ALONG WITH PREVENTIVE EYE EXAM WHERE YOU SEE A 38% HERE RATING AS EASY AND ANOTHER 50% RATING AT VERY EASY. THAT'S HOW TO READ THOSE GRAPHS. WE GO TO THE NEXT SLIDE AND WE SEE THAT THE WELLNESS QUESTIONNAIRE IS ALSO RATED VERY, VERY EASY. RELATIVE SPEAKING TO THE OTHER FEATURE AMONG THOSE WHO HAVE EVER USED IT. ALSO RATING PRETTY HIGH IS NATURALLY SLIM. I REMEMBER WHEN MY WIFE STARTED NATURALLY SLIM THERE WAS A ROCKY PERIOD FOR

A WHILE, BUT SHE'S A CONVERT. SHE LOVES NATURALLY SLIM. AND THEN THE LAST GRAPH IN THIS SERIES AGAIN IN ALL CASES THOSE WHO HAVE USED THAT FEATURE RATED EASIER THAN THOSE WHO HAVE NEVER USED IT. WE HAVE A PERCEPTION ISSUE TO SOME EXTENT THAT MIGHT BE BENEFICIAL TO WORK ON. IN TERMS OF EASE OF USE IN THIS SLIDE. FINANCIAL LEARNING MODEL COMES OUT AMONG THE HIGHEST ALONG WITH THE HEALTH AND WELLNESS LEARNING MODULES. WE ASKED THOSE TO ALSO TELL US WHAT THEY THOUGHT ABOUT THE VALUE OF THAT ACTIVITY THAT THEY USED FOR THEM. SO, FOR EXAMPLE, HERE TO START OUT. THIS GRAPH IS ORDERED BY THE PERCENTS WHO SAY VERY VALUABLE, AND IF YOU LOOK AT THE GRAY BAR. 86% TELL US THAT THEY THINK PREVENTIVE DENTAL EXAMS ARE VERY VALUABLE TO THAT PERSON. FOLLOWED BY PREVENTIVE EYE EXAM AND WELL MAN, WELL WOMAN PREVENTIVE EXAMS. THESE ARE KIND OF CULTURALLY ENGRAINED. IT'S NICE WE GET HEALTH QUEST POINTS. ALMOST 50% THOUGHT THAT THE BIO METRIC SCREEN IS VERY VALUABLE. ANOTHER 41% THOUGHT IT WAS SOMEWHAT VALUABLE, AND THEN THE VALUE FALLS OFF A LITTLE BIT FROM THERE. BUT TONIGHT FORGET AS YOU LOOK AT THESE GRAPHS IN MORE DETAIL AT YOUR LEE SURE. IF THEY ARE SAYING ANYTHING BEYOND BLUE THEN THE RESPONDENT IS ATTRIBUTING SOME VALUE TO THAT ACTIVITY FOR THEMSELVES.

THE NEXT GRAPH SHOWS SOME OF THE ITEMS THAT ARE CONSIDERED A LITTLE LESS VALUABLE, BUT, AGAIN, THE COMBINED MAJORITIES RESPONDENTS EITHER INDICATE IT'S SOMEWHAT OR VERY VALUABLE ACROSS EVERY ONE OF THESE FEATURES. AND THEN WE HAVE A QUESTION AND WE ASKED ALL THE FOLKS USING HEALTH QUEST IN 2020 TO GIVE US OPTIONS AND ALLOWED OTHERS AS WELL. YOU'LL SEE THAT BY FAR AND AWAY THE BIG WINNER IN TERMS OF THE PRIMARY BENEFIT FOLKS PERCEIVE ARE THE FINANCIAL INCENTIVES WITH 70% INDICATING THAT AS THEY'RE

FIRST-CHOICE ANSWER HERE. AND THEN ANOTHER ALMOST 20% OF THE CASE THAT IMPROVED HEALTH OUTCOMES IS THE PRIMARY BENEFIT THEY PERCEIVED FROM HEALTH QUEST. NOW WE'RE ALMOST WRAPPING UP WITH TODAY'S FINDINGS WE WANT TO PRESENT TODAY. FOR THOSE WHO HAD INDICATED THEY HAD A DIAGNOSED MEDICAL CHRONIC CONDITION OR DISABILITY WE ASKED THEM WHETHER THEY FEEL THERE ARE ANY ACCESSIBILITY BARRIERS TO HEALTH QUEST, EARNING OF CREDITS, AND WHEN WE ASKED THOSE FOLKS THAT QUESTION THE SUBSET OF RESPONDENTS OF THOSE WITH A DIAGNOSSED CHRONIC MEDICAL CONDITION OR DISABILITY, 75% SAY NO, THEY DON'T PERCEIVE AN ACCESSIBILITY BARRIER TO EARNING THEIR CREDITS, BUT 16% SAY YES. ABOUT 9% GAVE THE PREFERRED NOT TO ANSWER RESPONSE HERE. FOR THOSE WHO INDICATED YES THAT 16% OR SO INDICATED THAT THEY PERCEIVE A BARRIER TO EARNING ACCESSIBILITY BARRIER TO EARNING THEIR POINTS WE DID A BREAKOUT LINE OF QUESTIONING FOR FOLLOWUP. WE ASKED THEM WHETHER EACH PARTICULAR FEATURE THAT YOU SEE IN THE LIST POSES AN ACCESSIBILITY BARRIER. AND YOU'LL SEE THAT THESE ARE ORDERED BY THE PERCENTAGE PERCEIVING THE FEATURE AS A BARRIER, AND YOU'LL SEE THAT WELLNESS CHALLENGES IS THE HIGHEST ON THE GRAPH. 61% TELL US THAT THE WELLNESS CHALLENGE POSES SOME SORT OF ACCESSIBILITY BARRIER. FOLLOWED BY BIO METRIC SCREENING AND THEN YOU'LL SEE BELOW 50% ON ALL THE REST, NATURALLY SLIM, ET CETERA. AND THIS CONTINUES INTO THIS GRAPH AND AGAIN IT KIND OF WIT LES DOWN TO THE PREVENTIVE DENTAL EXAMS AND PREVENTIVE EYE EXAMS WITH THE SMALLEST PERCENTAGES INDICATING THEY PERCEIVED -- POSE A BARRIER FOR EARNING POINTS. ACCESSIBILITY BARRIER FOR EARNING POINTS. OKAY AGAIN I KNOW WE'VE GONE FAST TODAY. TRIED TO DO THIS IN 30 MINUTES AND GIVE YOU WHAT I THINK TO BE THE KIND OF THE THRUST OF THE FINDINGS WITH REGARD TO THE BROADEST SCHWAB

OF RESPONDENTS, AND THANK YOU EAC AND SEHP TEAM OVER THERE FOR HAVING US. HELP YOU WITH US PROJECT. ARE THERE ANY QUESTIONS AND ANSWERS, DO WE HAVE TIME STILL?

>> YES, WE DO HAVE TIME FOR QUESTIONS, AND THAT CAN BE FROM EAC MEMBERS. AND I KNOW THAT A LOT OF THE STATE AND HEALTH PLAN TEAM IS ALSO ON THE CALL, AND SO IF JANET AND HER TEAM HAVE QUESTIONS NOW WOULD BE A GREAT TIME. AND I'LL JUST OPEN THE FLOOR FOR THAT. MAYBE I'LL GO FIRST. WHILE OTHER PEOPLE THINK THROUGH, AND I JUST EXPLAINED TO SOME OF OUR NEW MEMBERS -- PAUSE TO SAY HOW EXCITED I AM TO HAVE ALL THIS INFORMATION BECAUSE THE EMPLOYEE-ADVISORY COMMITTEE IS SUPPOSED TO BE REPRESENTATIVE OF ALL OF OUR STATE EMPLOYEES AND RETIREES, AND WE'RE A BIG GROUP AND WE DO TRY TO BE AS DIVERSE WITHIN THAT MEMBERSHIP, BUT THIS IS THE FIRST OPPORTUNITY AT LEAST WITH ME ON THE COMMITTEE WE'VE HAD TO REALLY GET BROAD FEEDBACK FROM ALL OF THE ACTIVE EMPLOYEES AND THE RETIREES, AND SO WE CAN REALLY SHIFT FROM SORT OF ANECDOTAL EXPERIENCES TO HAVING DATA FROM A LARGE SWATH OF RESPONDENTS. SO JUST SO EXCITED TO HAVE THE OPPORTUNITY TO USE THIS SORT OF INFORMATION TO BUILD THE POLICY RECOMMENDATIONS THAT WE MAKE. AND ANNUALLY ONE OF THE THINGS THE EAC DOES IS IT MAKES RECOMMENDATIONS TO THE HEALTH CARE COMMISSION ABOUT WAYS TO TINKER WITH THE HEALTH PLANS, AND THAT IS USUALLY FOCUSED ON DEDUCTIBLE, BUT ALSO LOOKING AT THINGS LIKE THE SPECIALIST COSTS AND SO I WAS LOOKING AT RIGHT AROUND FIGURE 15 AND IN THAT AREA WHERE THE EMPLOYEES WERE TALKING ABOUT HERE ARE YOUR FEATURES, RATE THEIR IMPORTANCE. SO THE PREMIUM, DEDUCTIBLE, THE OUT OF POCKET MAXIMUM. I'M A LAWYER AND SO WE TALK ABOUT IN CERTAIN AREAS THE LAW, TOTALITY OF THE CIRCUMSTANCES REVIEW, AND SO WHEN YOU'RE DOING A TOTALITY OF THE CIRCUMSTANCES ANALYSIS YOU'RE

LOOKING AT ALL THESE FACTORS AND YOU'RE TRYING TO WEIGH THEM SIMULTANEOUSLY AND SORT OF PUT THEM INTO A SOUP POT AND MIX THEM TOGETHER. IS THAT SIMILAR TO HOW EMPLOYEES ARE GOING ABOUT PICKING THEIR HEALTH PLAN THAT THERE WASN'T A PARTICULAR ASPECT OF IT THAT WAS DRIVING THEM MORE THAN ANOTHER. EVERYTHING WAS IMPORTANT ALMOST AT THE SAME LEVEL AND --

>> YES, WELL, I THINK, RIGHT. NOW THERE'S ONLY SO MUCH WE CAN GLEAN FROM THE BREAKOUTS THAT YOU HAVE IN FRONT OF YOU. AND I PULLED THAT SLIDE, THAT FIGURE BACK UP, COURTNEY. I HOPE EVERYBODY CAN SEE THAT. I GUESS I WOULD JUST REPEAT ONE THING. NOTICE HOW EVERYTHING SHOWS UP AS FAIRLY IMPORTANT, BUT THERE IS SOME DIFFERENTIATION HERE COMPARED TO RETIREES ACTUALLY. THERE'S MORE DIFFERENTIATION HERE AMONG EMPLOYEES AND WHAT RISES TO THE VERY TOP IS VERY IMPORTANT. AND, YES, THERE'S DEFINITELY GOING -- EVERYBODY'S GOING TO CONSIDER ALL THESE THINGS AS A PACKAGE, RIGHT. AND SO THAT DRILLS THEM TO -- ESSENTIALLY THAT GOES INTO THE PLANS THEY GO AHEAD AND SELECT IN 2021. YOU GET A LITTLE BIT OF THAT HERE ON THE NEXT SLIDE. YOU GET A LITTLE BIT OF A FEEL FOR, OKAY, WHAT SEEMS TO BE THE MOST IMPORTANT FOR THOSE IN THE VARIOUS PLANS AMONG THE FEATURES. SOY THINK THIS WILL BE IMPORTANT BREAKOUT FOR YOU ALL TO THINK ABOUT. AND BY THE WAY I WANT TO MENTION THAT MUCH OF THE BREAKOUT FINDINGS I SHOULD SAY MUCH OF THE REALLY WHAT ENDS UP BEING THE DRILL DOWN THAT I'VE PRESENTED TO YOU ONLY AS NARRATIVE HERE TODAY, THOSE ARE PRESENTED IN THE FULL REPORT IN THE FORM OF TABLES AND A FEW GRAPHS THAT ACTUALLY PROVIDE YOU WITH THE DATA, MUCH BETTER FEEL FOR THE ACTUAL DATA AND WHY WE SAY, OH, YEAH, WE DID NOTE THIS DIFFERENCE HERE.

>> AND AS WE THINK ABOUT BOTH THE QUESTIONS OR THE

IMPORTANCE OF A FEATURE AND THE SATISFACTION OF THAT PLAN FEATURE, IS IT TRUE THAT THE OUT-OF-POCKET MAXIMUM SORT OF CAME TO THE TOP FOR ACTIVE EMPLOYEES IN BOTH OF THOSE IN THAT THEY GENERALLY RATED IT AS IMPORTANT TO THEIR ANALYSIS AS TO WHICH PLAN TO PICK. AND IT ALSO WAS A LITTLE BIT LOWER THAN SOME OF THE OTHER FEATURES IN THEIR SATISFACTION.

>> ABSOLUTELY. YEP, THAT'S DEFINITELY SOMETHING I SAW ACROSS THE EMPLOYEES AND THE RETIREES TO AN EXTENT, BUT ESPECIALLY AMONG THE EMPLOYEES. IS THERE ANYONE ELSE THAT HAS A QUESTION FOR THE DOCTOR?

>> THIS IS HANNAH RICH. I'D LIKE TO SAY ALSO THANK YOU FOR THIS. I KNOW WE'VE BEEN LOOKING FORWARD TO HAVING SOME HARD NUMBERS ON THIS, AND THIS BREAKOUT TO HAVE HEARD ALL OF THAT AND THAT'S JUST THE SUMMARY IS JUST SO EXCITING THE AMOUNT OF DATA THAT WE HAVE, THAT WE CAN USE, SO THANK YOU TO, AND EVERYONE AT DOCKING WHO WORKED WITH US ON THIS. THIS IS INCREDIBLY EXCITING. THERE WAS ONE THING THAT I SAW THROUGHOUT THAT I'M JUST CURIOUS TO KNOW IF THERE'S ANY CROSS REFERENCE INFORMATION AVAILABLE. THAT WAS THAT ON SEVERAL OF THE SATISFACTION QUESTIONS AS WELL AS HEALTH QUEST PARTICIPATION WE HAD THAT SOME OF THE DEMOGRAPHIC THAT IS WERE LESS LIKELY TO HAVE PARTICIPATED OR TO BE SATISFIED WERE IN SOME OF THE LOWER-INCOME CATEGORIES AND LOWER AMOUNTS OF FORMAL EDUCATION, AND I KNOW THAT AT WSU AT LEAST ANECDOTALLY ONE OF THE OVERLAPS WE HAVE WITH THAT PARTICULAR POPULATION IS THAT THOSE ARE EMPLOYEES WHO ARE VERY DIFFICULT TO REACH BY E-MAIL. SO I WAS WONDERING IF THERE IS ANY CORRELATION BETWEEN SOME OF THOSE DEMOGRAPHICS THAT HAD KIND OF, I GUESS, MAYBE AN OVERALL MORE NEGATIVE VIEW OF THE PLANS AND THEIR PREFERRED COMMUNICATION PREFERENCES, WHICH IS MAYBE A LITTLE TOO FAR DOWN IN THE WEEDS,

BUT I WAS JUST CURIOUS IF ANYTHING CAME UP IN REGARDS TO THAT.

>> YEAH, OKAY, THAT'S AN INTERESTING QUESTION. LET ME JUST SAY BECAUSE -- I'M FLIPPING TO THAT PREFERRED MODE OF COMMUNICATION SLIDE, HANNAH. YOU ASK A GOOD QUESTION, BUT THERE'S ALMOST NO VARIABILITY HERE, SO WE ALMOST CAN'T LOOK AT BREAKOUT. THE KIND OF BREAKOUT SIGNS YOU JUST ASKED ABOUT BECAUSE THERE'S SUCH -- THERE'S BASICALLY ONLY 1.5% TELLING US THAT E-MAIL IS NOT AT ALL USEFUL. THIS IS ONE OF THE STRONGEST PATTERN FINDINGS ACROSS THE WHOLE DATA WAS THE PREFERRED MODE OF COMMUNICATION ABOUT THE HEALTH PLAN. I DON'T THINK WE CAN REALLY DO ANYTHING WITH REGARD TO THAT. I THINK THE CLEAR WINNER HERE IS E-MAIL, BUT IT DOESN'T MEAN YOU SHOULDN'T DO OTHER THINGS AS WELL. IT'S JUST THAT IF YOU'RE PRIORITIZING TIME, SCARCE RESOURCES OR WHATEVER, E-MAIL IS THE CLEAR WINNER HERE AMONG EMPLOYEES FOR ONGOING COMMUNICATIONS ABOUT THE PLAN.

>> OKAY, AND THEN A FOLLOWUP, IF I MAY. AND THIS MIGHT NOT BE PART OF THE DOCKING INSTITUTE'S ROLE IN THIS, BUT I KNOW THAT WE SENT SEVERAL WAYS OF E-MAILS OUT. WERE SURVEY INVITATIONS SENT IN ANY OTHER METHOD? AND I ASK THAT ONLY BECAUSE IT OCCURS TO ME IF SOMEONE DOESN'T HAVE ACCESS TO E-MAIL THAT MIGHT SWAY THE OUTCOME OF HOW MANY PEOPLE SAID E-MAIL WORKS FOR THEM.

>> YEAH, SO GOOD QUESTION, AND I CAN EASILY ANSWER. WE DID NOT USE ANOTHER MODE OF CONTACT. BY THE WAY, THOUGH, WE DID QUITE A BIT OF TROUBLESHOOTING. I SHOULDN'T SAY A LARGE VOLUME, BUT THERE WERE A NUMBER OF FOLKS WHO FOR WHATEVER REASON WERE HAVING A LITTLE TROUBLE. MAYBE THEY DIDN'T GET THE E-MAIL, BUT THEY SAW THE NOTICE THIS IS COMING, AND THAT THEY CALLED OUR OFFICE. AND LOUISE, AGAIN WHO'S ALSO ON THE CALL TODAY, HE WORKED WITH THEM INDIVIDUALLY TO MAKE SURE THEY GOT ACCESS.



>> WONDERFUL.

>> SO WE DID ADDRESS THAT, BUT THERE WAS NO OTHER FORM OF CONTACT BESIDES THE E-MAIL, AND YET WE FEEL PRETTY GOOD SINCE WE SENT TWO E-MAILS OURSELVES, AND THE STATE EMPLOYEE HEALTH PLAN FROM ITS LIST SERVICE ESSENTIALLY SENT AN E-MAIL TO MORE THAN ONCE. WE FEEL GOOD THAT EVERYBODY HAD THE CHANCE TO SEE THE PRESENTATION. IT'S NOT BAD FOR AN ONLINE-ONLY INVITATION SURVEY. GOOD QUESTION. THERE IS A CHANCE OF SOME RESPONSE BIAS BASED ON MODE OF CONTACT, BUT I DON'T THINK THERE'S MUCH OF A CHANCE GIVEN ESPECIALLY THE MULTI-MODE WAYS WE TRIED TO REACH PEOPLE BY. TWO DIFFERENT E-MAIL ADDRESSES.

>> AND I WOULD JUST ADD --

>> THANK YOU SO MUCH.

>> THAT THE HEALTH CARE COMMISSION AND THE HEALTH PLAN WERE REALLY SUPPORTIVE OF US DOING THIS SURVEY AND HAD TO FIND A BUDGET FOR US BECAUSE AS THE EAC WE DON'T USUALLY HAVE FUNDING, AND SO WE KNEW PARTICULARLY WITH THE RETIREE POPULATION THAT THEY WERE PROBABLY GOING TO HAVE A HARDER TIME WITH THE E MALL SOLICITATIONS THAN THE MAJORITY OF OUR STATE EMPLOYEES, BUT BASED ON MANAGEABILITY AND THE COST OF THE SURVEY THIS WAS REALLY A GOOD OPTION FOR US, BUT WE WERE COGNIZANT OF THE LIMITATION THAT IS IT WAS GOING TO BRING, BUT STILL EXCITED THAT WE HAD SO MANY PEOPLE RESPOND AND WILL BE ABLE TO DIG INTO THE DATA MORE.

>> THIS IS KRISTY RIZEK.

>> I WANTED TO ADD SOMETHING REAL QUICK. HANNAH, YOUR QUESTION AGAIN IS A REALLY GOOD ONE. AS ASK A COMPARISON IF WE WERE TO HAVE TRIED THE SURVEY VIA A MAILING OF SOME SORT, SINCE WE WANTED TO ALLOW EVERY STATE EMPLOYEE OR RETIREE TO PARTICIPATE IT WOULD HAVE BEEN A MASSIVE AMOUNT OF MAILING COSTS, AND THE WAY

WE'D LIKE TO DO IT, UPREAR FOR WHENEVER POSSIBLE S TO PRODUCE A REALLY PROFESSIONAL BOOKLET AND GIVE THEM A CHANCE TO FILL THAT OUT BY PAPER OR GO ONLINE AND COMPLETE THAT WAY, BUT THAT WOULD HAVE BEEN SEVERAL TENS OF THOUSANDS OF DOLLARS TO DO A PROFESSIONAL BOOKLET, AND EVEN JUST ONE MAILING OF THAT WOULD HAVE COST SEVERAL TENS OF THOUSANDS OF DOLLARS.

>> THIS IS KRISTY RIZEK. CAN WE GO TO THE SLIDE THAT TALKED ABOUT THE WAYS WE CAN EARN OUR INCENTIVES AND THE WAY PEOPLE FELT THEY COULDN'T EARN THE INCENTIVES.

>> YEAH, LET ME JUST GET DOWN TO THAT REAL QUICK. NEAR THE END.

>> IT'S 36, SORRY, YEAH.

>> YEAH THIS IS WHAT YOU'RE TALKING ABOUT.

>> YES, I AM. SO IN LOOKING AT THIS SLIDE I GUESS I WAS KIND OF SURPRISED, AND I THINK GOING FORWARD WE MIGHT, WELL, HEALTH QUEST, MIGHT NEED TO CHANGE ITS MESSAGING BECAUSE IF YOU GO TO THE, I GUESS, THE NEXT SLIDE WHERE WE TALK ABOUT THE WELLNESS CHALLENGES AND PEOPLE FELT THEY HAD BARRIERS TO THEM, BUT YOU KNOW LIKE WE'RE IN A WALKING CHALLENGE RIGHT NOW. I THINK THE MESSAGING NEEDS TO CHANGE. IT DOESN'T HAVE TO BE NUMBER OF STEPS. I THINK WE GET SO HUNG UP IN SAYING YOU HAVE TO ENTER IN THE NUMBER OF STEPS. WELL, IF YOU'RE IN A WHEEL CHAIR YOU'RE NOT GOING TO HAVE STEPS. SOY THINK WE NEED TO CHANGE THE MESSAGING TO NUMBER OF MINUTES OR SOMETHING LIKE THAT SO THAT THEY UNDERSTAND THEY CAN STILL PARTICIPATE IN THOSE TYPE OF ACTIVITIES OR EVEN IF IT'S A SOFTER ACTIVITY.

>> YOU ACTUALLY HAVE OPEN-ENDED RESPONSE TO EVERY ONE OF THESE ITEM THAT IS I'VE DELIVERED BY ADDITIONAL SUPPLEMENT TO NATALIE AND COURTNEY. IF YOU WANT TO DO A DEEP DIVE INTO WHAT

PEOPLE SAID. BASICALLY THOSE WHO SAID YES I DO RECEIVE A BARRIER TO ANY ONE OF THESE FEATURES. WE GAVE THEM AN OPEN-FIELD FOLLOWUP WHERE THEY GOT TO TYPE IN WHATEVER THEY PERCEIVED AS THE BARRIER OR BARRIERS, AND YOU HAVE THAT REPORT TOO.

>> AND I THINK JANET THE DIRECTOR OF THE HEALTH PLAN HAD SOMETHING SHE WANTED TO ADD TOO.

>> YES, THANKS FOR BRINGING THAT UP. I WOULD TELL YOU THAT YOU -- IF YOU TAKE A LOOK AT -- I HAVE BEEN WORKING WITH A COUPLE OF DIFFERENT PEOPLE RELATED TO THE ACCESSIBILITY ISSUES GOING RIGHT TO THE SOURCE AND GETTING FEEDBACK RELATED TO THAT. AND WE HAVE TAKEN A LOT OF MEASURES TO MOVE LANGUAGE UP FURTHER AT THE BEGINNING ON OUR WEBSITE AND ON EVERYTHING WE PUT OUT RELATED, INCLUDING IF YOU LOOK AT THE LAST WELLNESS NEWSLETTER TO REMIND PEOPLE THAT THEY HAVE OPTIONS WHEN IT IS SOMETHING THEY ARE ABLE TO PARTICIPATE IN. I CAN TELL YOU THAT MY TEAM, SINCE AYE BEEN HERE IN SEPTEMBER, HAVE STARTED -- EVERY DISCUSSION WE HAVE RELATED TO WHAT WE'RE PUBLISHING OR ACTIVITIES, THE SENSITIVITY AROUND THINGS THAT ARE RELATED TO WALKING OR MOVE WITH EASE AND THINGS LIKE THAT. WE ARE ON HEIGHTENED ALERT AND HEARD LOUD AND CLEAR, AND I HOPE YOU WILL NOTICE WE'VE MADE A LOT OF CHANGES RELATED TO HELPING PEOPLE STILL ACHIEVE ALL OF THE WELLNESS ACTIVITIES AND ACCOMMODATING THEM BECAUSE WE WILL DO IT, AND WE ARE AGAIN MOVING IT TO THE FRONT OF THE DOCUMENTS INSTEAD OF THE BACK. SO WE'LL DO BETTER, BUT JUST WANTED TO SHARE THAT WITH YOU. THANK YOU.

>> NATALIE, ARE WE GOING TO BE ABLE TO -- WE AS THE EAC. WILL WE BE ABLE TO SEE THE OPEN-ENDED COMMENTS?

>> YES. I ATTACHED THOSE REPORTS TO THE MEETING AGENDA AS MATERIALS, BUT I THINK THAT WE'LL MOVE COURTNEY CAN CONFIRM. I

THINK WE'LL MOVE THE RESULTS ALSO ON TO THE WEBSITE. COURTNEY,  
DOES THAT SOUND ALL RIGHT?

>> CORRECT, WE WILL PUBLIC THEM FOLLOWING THIS MEETING.

>> YEAH, SO I WAS CONCERNED I WAS SENDING SO MANY MATERIALS  
THAT MAYBE EVERYTHING WOULDN'T GET THROUGH PEOPLE'S OUTLOOK  
BOXES, AND SO WE'LL MAKE THAT AVAILABLE BOTH TO OUR LISTENERS AND  
TO THE EAC SO THAT YOU CAN PULL THOSE AND DIVE INTO THAT DATA A  
LITTLE DEEPER. WE'LL TAKE ONE LAST CALL FOR QUESTIONS

>> I WANT TO THANK THE DOCTOR AND LOUISE FOR ALL THEIR HARD  
WORK AND THE HEALTH CARE COMMISSION AND THE HEALTH PLAN FOR HELP  
AVENUE HELPING US. IF YOU GUYS WILL GIVE THEM A VIRTUAL ROUND OF  
APPLAUSE AND LET THEM KNOW HOW MUCH WE WILL REALLY USE THIS TO  
TRY TO BENEFIT OUR HEALTH PLAN SO THANK YOU.

>> AGAIN I WANT TO THANK THE EAC AND SEHP AND NATALIE AND  
COURTNEY, THANKS FOR STICKING IN THERE THROUGH A LOT OF DIFFERENT  
BACK AND FORTHS AS WE BUILT THIS THING. I HOPE IT'S SOMETHING  
YOU CAN MAKE DECISIONS FROM, MAYBE LOTS OF DECISIONS, OR AT LEAST  
A GOOD FEW DECISIONS, AND IF YOU WANT TO HAVE US BACK AT ANY  
POINT TO DO A FOLLOWUP KIND OF THING WE'D LOVE TO DO IT.

>> THANK YOU.

>> OKAY, TAKE CARE. HAVE A GOOD ONE.

>> BYE, GUYS.

>> -- I JUST WANTED TO SAY ALL THE YEARS I'VE BEEN ON HERE  
WE'VE NEVER HAD ANYTHING LIKE THIS, AND I THINK IT'S GOING TO BE  
VERY HELPFUL IN US MAKING FUTURE DECISIONS.

>> OKAY, WE ARE --

>> BYE, BRETT.

>> WE'VE GOT THE AGENDA BACK UP. THANK YOU, COURTNEY, FOR  
HELPING US MOVE THROUGH ALL THOSE DOCUMENTS. BEFORE I MOVE TO

OUR LAST PRESENTATION BY JANET STANEK TRYING TO THINK OF HOW WE TAKE THIS DATA AND TURN IT INTO POLICIES. ONE OF OUR IDEAS WAS THAT WE FORM A SUBCOMMITTEE OF THE EAC THAT CAN WORK TOGETHER TO DIVE DEEPER INTO IT AND THEN BRING BACK TO THE FULL COMMITTEE SOME THOUGHTS AND POTENTIAL WAYS WE CAN UTILIZE IT, SO OUR BYLAWS ALLOW ME AS THE EAC PRESIDENT TO ESTABLISH A SUBCOMMITTEE TO REVIEW THIS TYPE OF MATERIAL, AND I'M HOPING THAT WE WOULD GET SOMEBODY WILLING FROM BOTH THE ACTIVE SIDE AND THE RETIREE SIDE. AND SO I WILL SHOOT FOR MAYBE SIX MEMBERS THAT ARE WILLING TO DO IT AND THE SORT OF TIMING OF IT IS THAT WE WOULD WANT TO HAVE

IDEAS ABOUT HOW THE PLAN DESIGN. WE USUALLY HAVE THE PLAN-DESIGN DISCUSSIONS BEGINNING IN MARCH AND GOING THROUGH MAY, AND SO WE WOULD BE LOOKING TO HAVE AT LEAST ONE SUBCOMMITTEE MEETING SOMETIME IN FEBRUARY AND IF THERE'S ANYONE WHO IS INTERESTED IN SERVING ON THAT SUBCOMMITTEE AND THINKS THAT THEY HAVE TIME IT WOULD PROBABLY BE DONE VIRTUALLY JUST LIKE THIS, SO I WOULD SEND OUT A TEAMS INVITE. AND I'LL JUST OPEN THE FLOOR FOR PEOPLE WHO ARE WILLING TO SIGN UP TO HELP US REALLY DIVE INTO THIS SURVEY.

>> THIS IS KRISTY RIZEK, I'M BE INTERESTED IN HELPING.

>>> THANK YOU, KRISTY, AND KRISTY WORKED ON THE SUBCOMMITTEE THAT HELPED PUT THE SURVEY TOGETHER, SO SHE'S BEEN REALLY GIVING A LOT OF HER TIME IN ORDER TO HELP WITH THIS PROJECT.

>> THIS IS HANNAH RICH. I WOULD ALSO VERY MUCH LIKE TO PARTICIPATE ON THAT SUBCOMMITTEE.

>>> GREAT, THANK YOU, HANNAH. CAN I TALK ANYONE ELSE --

>> YEAH, THIS IS -- CAN YOU HEAR ME? THIS IS LAURA HOPPAS.

>>> OKAY. AND I KNOW THAT WE'RE DOWN ONE RETIREE MEMBER. I DON'T KNOW IF STEVE OR MARJORIE YOU'D BE INTERESTED IN JOINING US

TO MAKE SURE WE HAVE THAT VOICE.

>> THIS IS MARJORIE. I PROBABLY COULD.

>> GREAT, THANK YOU, MARJORIE.

>> NATALIE, IF YOU NEED ANOTHER I WOULD GLADLY TO DO THAT.

>> TOOK ME A WHILE TO UNMUTE.

>> OKAY SO WE ARE AT FIVE, AND I THINK THAT WOULD BE GOOD.

I WOULD ASK HANNAH IF SHE MINDS CHAIRING THAT COMMITTEE. OKAY, AWESOME. AND THEN WE WILL GET POTENTIALLY TWO MORE MEMBERS AND IT'S FLEXIBLE ENOUGH IN THE BYLAWS THAT WE CAN ADD PEOPLE AS WE GO SO THANK YOU KRISTKY, HANNAH, MARJORIE, STEVE, FOR BEING WILLING TO START ON THIS, AND THEY'LL BRING SOME IDEAS BACK TO THE EAC AS TO HOW WE CAN UTILIZE THE DATA. WITH THAT WE ARE AT OUR LAST PRESENTATION, SO JANET STANEK, I'M GIVING YOU THE FLOOR.

>> CAN WE UNMUTE JANET.

>> I DON'T WANT TO BE ONE OF THOSE PEOPLE THAT HAS TO BE TOLD. SORRY. WE HAVE A VERY BRIEF PRESENTATION ON OPEN ENROLLMENT FOR THIS YEAR. JUST WANT TO GIVE YOU A LITTLE UPDATE OF WHERE WE'RE AT. COURTNEY, NEXT SLIDE. THIS WAS PRESENTED TO THE HEALTH CARE COMMISSION IN DECEMBER AS WELL. HANG ON. OKAY SO OUR PLAN YEAR 2021, ACTIVE ENROLLMENT, PARTICIPANTS ENROLLED FROM OCTOBER 1ST TO THE 31ST LIKE THEY DO. OBVIOUSLY WITH COVID WE HAD VIRTUAL MEETINGS WITH THE PERSONNEL OFFICERS AS WELL AS OTHER GROUPS PRIOR TO OPEN ENROLLMENT SO THEY WOULD FULLY UNDERSTAND WHAT WAS IN THE PLAN, WHAT WAS CHANGING AND SO FORTH SO THEY COULD BETTER ADVISE ALL OF YOU. ACTUALLY THE -- DOING IT BY VIDEO AND POWER POINTS WORKED PRETTY WELL, AND WE WERE PRETTY PLEASED WITH HOW THINGS CAME UP, CAME TO FRUITION, THAT IS AND THEN AGAIN BACK TO ADA COMPLIANCE WE MADE SURE THAT THE MATERIALS WE PRESENTED MET ALL OF THAT, AND AGAIN TAKING A MORE MINDFUL

APPROACH OF THAT. YOU PROBABLY ALL KNOW THAT WE TRANSITIONED TO THE DOA FROM KDHE IN JULY. I WAS NOT QUITE HERE YET, BUT A NEW WEBSITE WAS INTRODUCED RATHER QUICKLY, BUT IT WAS DESIGNED TO BE MORE USER FRIENDLY WITH BETTER NAVIGATION, AND WE ARE IN THE PROCESS NOW OF DOING THAT AGAIN. IN PREVIOUS YEARS WE DID LIKE THIS YEAR FOR OPEN ENROLLMENT USED ASK ALEX AS THE TOOL TO GUIDE YOU THROUGH. I WAS A LITTLE SURPRISED AT THE DATA THAT CAME IN THE SURVEY WHICH SHOWED A LOT OF PEOPLE DIDN'T USE IT AND A LOT OF PEOPLE DON'T KNOW IT'S THERE. WE HAVE SOME WORK TO DO. THIS WAS THE FOURTH CONSECUTIVE YEAR FOR ACTIVE ENROLLMENT, AND WHAT THAT MEANS COMPARED TO PASS ENROLLMENT. IF PASSIVE YOU COULD HAVE CLICKED AND SAID JUST LEAVE ME IN PLAN A IF YOU WERE IN PLAN A THE YEAR BEFORE, BUT THE COMMISSION BECAUSE OF THE COMPLEXITIES OF THE PLAN, AND THIS BEING A HUGE PERSONAL DECISION THAT IMPACTS YOUR LIFE WE WANT TO MAKE SURE THAT EVERYBODY KNOWS WHAT THEY'RE ENROLLED IN. YOU'RE GIVEN THREE OPPORTUNITIES OR MORE TO LOG IN, REMINDERS ARE SENT. HEY, ARE YOU SURE THIS IS WHAT YOU WANTED. PLEASE DOUBLE CHECK, ET CETERA. FOR THE MOST PART IT'S GOING PRETTY WELL. I WOULD TELL YOU WHAT I'M BEING REPORTED IS A HIGHER NUMBER OF PEOPLE THIS YEAR THAT WANT CHANGES AND THINGS LIKE THAT THAT WE ARE UNABLE TO DO BECAUSE OF IRS REGULATIONS, AND IT KIND OF REAFFIRMS WE NEED TO REMAIN IN AN ACTIVE ENROLLMENT PROCESS, BUT THE HCC'S GOING TO TALK ABOUT THAT. E-MAIL SUPPORT WAS AVAILABLE. YOU ALL KNOW WHAT THE BENEFITS BOX IS. THEY TYPICALLY TURN THOSE AROUND WITHIN OR WAY UNDER 24 HOURS UNLESS THERE'S SOMETHING THAT REQUIRES A CALL OR HANDOFF TO ANOTHER GROUP, SO WE CONTINUED ALL OF THAT, AND THEN THE NUMBER OF INQUIRIES WE HAD WAS A LITTLE BIT HIGHER AND THAT MIGHT BE ATTRIBUTED TO THE FACT WE DID THE VIRTUAL VERSES NO

IN-PERSON ENROLLMENT. 960 INQUIRIES DURING OPEN ENROLLMENT.  
NEXT SLIDE. SO WITH OPEN ENROLLMENT THERE WAS MINIMAL BENEFIT  
CHANGE TO THE DESIGN OF THE PLAN THIS YEAR. YOUR PREMIUMS  
REMAINED THE SAME. THERE'S HUGE POWERPOINTS AVAILABLE, WHICH I  
WILL GLADLY SHARE IF THE EAC WOULD LIKE, IS THE OVERALL  
ENROLLMENT FOR ACTIVE ENROLLEES DECREASED COMPARED TO A YEAR AGO.  
MOST MEMBERS STILL ENROLLED WITH BLUE CROSS VERSES THAT IN A VERY  
FEW IN THAT COMPARATIVELY, AND PLAN A BECAME THE MOST POPULAR  
PLAN, BUT PLAN C WHICH IS THE HIGH DEDUCTIBLE PLAN IS PRETTY  
CLOSE TO THAT THIS YEAR. JAN AND Q ALSO SHOW AN INCREASE IN  
ENROLLMENT, AND PEOPLE THAT WAVE COVERAGE, WHICH MEANS THEY  
ACTIVELY GO IN AND SAY I DECLINE MEDICAL COVERAGE THIS YEAR  
SHOWED A SLIGHT DECREASE COMPARED TO LAST YEAR, AND MORE MEMBERS  
CHOSE THE HEALTH-SAVINGS ACCOUNT VERSES THE HEALTH REIMBURSEMENT  
ACCOUNT. THOSE PLANS ARE TIED TO OUR WELLNESS PROGRAM AS WELL.  
SO SOME OF THE PRIORITIES THAT WE HAVE BEEN WORKING ON SINCE OPEN  
ENROLLMENT IS THAT WE ARE STILL IN THE CRUX OF FINALIZING OUR  
TRANSITION FROM KDHE TO THE DEPARTMENT OF ADMINISTRATION. WE ARE  
NOT QUITE CONVERTED OVER TO THE D OF A'S COMPUTER PLATFORM YET,  
WHICH HAS BEEN A LITTLE CHALLENGING, BUT WE'RE GETTING THERE AND  
THAT'S IN PROCESS.

WE ARE ALSO LEARNING ALL OF THE D OF A MAYBE POLICIES,  
PROCEDURES, COMPARATIVELY THAN PROCUREMENT OF CONTRACTS AND  
THINGS, SO THE STAFF HAS BEEN BUSY DOING THEIR REGULAR JOB WHILE  
ADJUSTING, AND IN THE MIDDLE OF COVID, AND THEN THEY PHYSICALLY  
RELOCATED AS YOU KNOW. WE ARE VERY INVOLVED RIGHT NOW IN WORKING  
ON PLAN DESIGN FOR 2022. WE ARE COLLABORATING WITH THE HCC.  
WHAT'S REPORTED TO ME IS AT A CLOSER LEVEL THAN EVER HAS BEEN  
DONE. WE HAVE A DIFFERENT LEVEL OF INTEREST THERE, AND I WELCOME



THAT. I THINK IT'S GREAT WE HAVE AN ACTIVE BOARD OF HCC MEMBERS. WE ARE ALSO -- WE HAVE ANXIOUSLY BEEN AWAITING THE SURVEY RESULTS TO SEE IF THERE ARE ANY OPPORTUNITIES OR ANY SIGNIFICANT FEEDBACK THAT COMES FROM THERE BECAUSE WE WILL TAKE THAT INTO CONSIDERATION WHEN WE START MODELING, AND WHAT WE DO IS WE HAVE A MODELING TOOL THAT'S A SOPHISTICATED FINANCIAL MODEL THAT OUR AQUARIUMS USE, AND WE'RE ABLE TO WHAT IF, THEN SCENARIO. I BELIEVE THAT'S BEEN DONE IN THE PAST INCLUDING SOMETIMES WITH THE EAC, BUT, AGAIN, WE'RE JUST GETTING THE FEEDBACK AND I'M GLAD TO HEAR THE SURVEY RESULTS BECAUSE THEY WERE FOR THE MOST PART VERY POSITIVE AND NO SURPRISES THAT COPAYS AND DEDUCTIBLES PEOPLE WANT LOWER, BUT IT'S LIKE WHAT LEVER DO WE PULL TO GET THERE. AND THE TRADEOFF HAS TO BE SOMETHING WE CONSIDER. RIGHT NOW IN 2021 OUR CONTRACT PROCESS WITH PROCUREMENT IS PRETTY COMPLICATED BECAUSE MANY OF THE THINGS WE OFFER WE HAVE TO GET IN PLACE AND APPROVED BY THE HCC IN TIME TO PUBLIC IT FROM THE OPEN ENROLLMENT BOOKLETS AND WEBSITE. SO SOME OF THE OPTIONS OF THE OFFERINGS FOR THE PLAN ARE OPTIONAL, LIKE LONG-TERM CARE AND SOME OF THOSE AREN'T AS IMPERATIVE TO HAVING THAT LINE UP WITH OPEN ENROLLMENT, BUT I WANTED TO GIVE YOU A LIST OF WHAT WE ARE WORKING ON, WHICH IS A NEW LONG-TERM CARE CONTRACT, VISION, COBRA. OUR SERVICES BY SEAGULL. THAT'S WHO GUIDES US WITH OUR PLAN AND FINANCIALS. MEDICARE ADVANTAGE INSURANCE. MEDICARE SUPPLEMENTAL INSURANCE FOR OUR RETIREMENT POPULATION. DENTAL BIDS. HSA AND HRA ADMINISTRATION, AND THEN WE'RE DISCUSSING OUR MARATHON ON-SITE CLINIC WHICH LOOKS LIKE THE CONTRACT'S EXPIRING, BUT IT KIND OF GOT A LATE START, SO WE'RE IN DISCUSSIONS OR WILL BE DISCUSSING THAT WITH THE HCC IN FEBRUARY. WE ARE WORKING ON -- YOU KNOW WE HAVE A LOT OF PARTNERS, RX SAVINGS, CVS CARE MARK, MARATHON

CLINIC, CERNER, OUR WELLNESS VENDOR AND SO FORTH. WE'RE PROBABLY NOT LEVERAGING OR MIGHT NEED TO RESET THE BAR ABOUT HOW WE ARE GOING TO HAVE THEM WORK WITH EACH OTHER TO COMPLIMENT EACH OTHER'S SERVICES SO THAT OUR EMPLOYEES CAN LEVERAGE MORE FROM THE OFFERINGS THAT WE HAVE.

SO WE'RE HAVING A VENDOR SUMMIT IN EARLY MARCH WHERE WE'LL HAVE ALL THE VENDORS COME AND PRESENT TO THE PLAN AND TO EACH OTHER TO REMIND THEM ABOUT HEALTH COACHING OR RX SAVINGS OR HOW YOU USE IT ENROLLMENT IN THE WELLNESS PROGRAM AND SOME OF THE OFFERINGS FROM BLUE CROSS AND AETNA THAT MAYBE I'M NOT SURE IT'S TOP OF MIND PHYSICAL YOU NEED TO USE IT, THE BENEFIT BOOK AND THINGS THAT ARE NOT EXCLUSIVELY OUTLINES IN THE BOOING THAT ARE SOME DISCOUNTED PROGRAMS WE HAVE THAT COME ALONG WITH BEING A MEMBER OF THE PLAN. WE ARE ALSO WORKING WITH ACC ON STRATEGY. WE ARE LOOKING AT MAKING SURE WE HAVE A HEALTHY BOTTOM LINE. HEALTHY RESERVE AMOUNT FOR THE PLAN, AND LOOKING AT THAT FOR THREE TO FOUR YEARS OUT. I NOTED THAT WE WERE VERY FOCUSED ON CUSTOMER SERVICE SPEND GAUGEMENT FROM ACCESSIBILITY PERSPECTIVE, BUT WE ARE TRYING TO BE MORE PUSHED VERSES PULLED ALSO THAT WE ARE GOING TO YOU BOTH WAYS WHEN YOU HAVE A PROBLEM OR QUESTION AND NOT JUST AN E-MAIL RESPONSE DEPENDING ON WHAT IT IS. WE WANT TO HEAR BACK FROM YOU. WE WANT YOU TO ENGAGE AND GET THE MAXIMUM OUT OF THIS PROGRAM. WE ARE WORKING ON SOMETHING CALLED BENEFITS UNIVERSITY THIS YEAR. WE'RE NOT SURE HOW FAR THAT WILL GO, BUT WE AGAIN WANT TO DO SOME DEDICATED COURSES THAT ARE WEBX THAT CAN BE POSTED ON THE WEB FOR THE HR DIRECTORS SO THEY CAN THEN BE AN EXTENSION OF THE PLAN TO HELP THE EMPLOYEES WITH WHAT'S OUT THERE RELATED TO DIFFERENT BENEFITS, WHETHER IT BE ON A FINANCIAL PLAN FOR PAPERS AND HOW THAT TIES INTO THE WELLNESS PROGRAM OR WHAT

OUR PHARMACY PLAN IS AND PHARMACY BENEFIT MANAGER, SOME OF THE THINGS THAT WERE EXAMPLE OF DIABETICS GETTING FREE SUPPLIES OF THINGS. AND THERE ARE THINGS THAT ARE AGAIN IF YOU DON'T USE IT YOU DON'T REALLY WANT TO READ THE WHOLE BOOK, AND SO WE'RE TRYING TO FIGURE OUT HOW TO PUSH THAT OUT FURTHER. AND THEN WE'RE WORKING ON NEW TECHNOLOGY IN A COUPLE PLACES. WE'RE INVESTIGATING A DATA WAREHOUSE OPTION AND THINGS LIKE THAT SO WE CAN GETTER SORT THE DATA THAT WE GET ON CLAIMS, ON OUR VARIOUS OUTCOMES, WELLNESS ACTIVITIES AND WHERE WE FALL WITH BIO METRICS AND TRY TO DESIGN PROGRAMS AROUND DATA. THAT'S AN EXAMPLE. SO LOTS GOING ON IN THE HEALTH PLAN. SO I'M VERY AVAILABLE TO MEET WITH ANYBODY ANY TIME. I HAVE ENJOYED THE ONE-ON-ONES I HAVE HAD AND THE DIFFERENT GROUPS THAT HAVE HAD ME AT THEIR MEETINGS AND CONTINUE TO HAVE ME THERE QUARTERLY. AND SO I JUST WILL POST MY INFORMATION AGAIN AND SAY FEEL FREE TO CALL OR E-MAIL ME AND I'LL BE GLAD TO HOP ON THE TEAMS AND MEET WITH YOU PERSONALLY IF THAT'S WITHIN YOUR COMFORT LEVEL. I'LL OPEN IT UP FOR QUESTIONS NOW. THANK YOU FOR LETTING ME PRESENT TODAY.

>> THIS IS KRISTY RIZED. I DON'T KNOW IF THERE IS WHERE I NEED TO BRING THIS UP. YOU WERE TALKING ABOUT OPEN ENROLLMENT AND THAT TYPE OF STUFF. WELL, THERE WAS A MEMBER OF PEOPLE IN MY OFFICE THAT REQUESTED THE PAPER VERSION, THE MAILED COPY OF THE OPEN ENROLLMENT BOOKLET, AND I PERSONALLY DID NOT RECEIVE MY OPEN ENROLLMENT BOOKLET UNTIL MID NOVEMBER. SO AFTER OPEN ENROLLMENT WAS ALREADY CLOSED.

>> OKAY. AND LAST YEAR I GOT IT THE LAST WEEK OF OCTOBER. I DON'T KNOW WHAT'S HAPPENING.

>> I APPRECIATE THAT FEEDBACK. I CAN'T SPEAK TO THAT TODAY, BUT I CAN TALK TO MY TEAM ABOUT IT. I WASN'T REMEMBERING THAT

THE OPEN ENROLLMENT GUIDES WERE A PROBLEM. I THINK THE RETIREES WE HAD A DELAY BECAUSE OF SOME PRINTING. THERE WAS A MISPRINT AND HAD TO DO WITH A VENDOR BENEFIT AND SO FORTH, SO THANKS FOR THAT FEEDBACK. I WOULD TELL YOU WE DID A DEBRIEF AS A TEAM HERE ON WHAT WORKED WELL, WHAT DIDN'T, AND SO FORTH, AND WE HAD SOME DISCUSSION ABOUT PRINT VERSES WEB ACCESSIBLE BOOKLETS AND WHAT NOT, AND SO IT COULD BE COVID MIGHT HAVE IMPACTED THIS YEAR. THAT WOULDN'T ADDRESS YOUR CONCERN FROM LAST YEAR, THOUGH, SO WE'LL NOTE THIS IS A FOLLOWUP AS WE'RE PLANNING FOR THOSE BOOKLETS GOING FORWARD. SO THANKS FOR BRINGING THAT TO ME ATTENTION. AND COURTNEY'S NOT HERE, AND SHE'S OUR MARKETING AND COMMUNICATIONS MANAGER, SO THAT'S ALSO BEEN A WELCOME EDITION, AND SHE'LL BE MORE INVOLVED IN THAT THIS YEAR AS WELL.

>> ARE THERE ANY OTHER QUESTIONS OR COMMENTS FOR JANET?

>> I WOULD JUST SAY WHEN I THINK NATALIE YOU DO A CALL FOR ANYTHING YOU WANT FOR THE AGENDA FOR THE EAC MEMBERS, BUT IT WOULD BE HELPFUL TO ME IF THERE IS FEEDBACK FOR ME ABOUT WHAT ELSE YOU WANT TO HEAR ABOUT FROM THE PLAN FOR THE NEXT MEETING, AND I GLADLY EITHER ADD THAT TO WHAT I'M GOING TO PRESENT OR JUST MAKE THAT THE FOCUS OF THE PRESENTATION BECAUSE I WANT TO MAKE IT MEANINGFUL FOR YOU ALL AS WELL.

>> OKAY, YEAH, THAT SOUNDS GREAT.

>> THANK YOU.

>> IF THERE'S SOMETHING THEY'RE PARTICULARLY WANTING TO HEAR ABOUT AND WANT TO MENTION IT RIGHT NOW. IF NOT I'LL FOLLOW UP WITH YOU AS I MEET WITH OUR NEW LEADERSHIP TEAM TO PLOT THE MEETINGS, BUT I WANT TO SAY THANK YOU FIRST FOR PRESENTING THIS TODAY. I THOUGHT IT WAS REALLY HELPFUL INFORMATION, AND I AGREE WITH YOU. I THOUGHT THE SURVEY RESULTS WERE REALLY POSITIVE

ABOUT HOW MANY OF OUR EMPLOYEES AND RETIREES FEEL ABOUT THE WORK THAT YOU AND YOUR TEAM ARE DOING, AND SO THERE ARE PLACES WHERE WE CAN MAYBE TINKER AND MAKE IT BETTER, ESPECIALLY FOR SOME SUBSETS, BUT I THOUGHT IT WAS VERY POSITIVE, AND WE APPRECIATE THE WORK THAT YOUR TEAM DOES EVERY YEAR TO MOVE THESE THINGS THROUGH AND TO MAKE ADJUSTMENTS TO THE PLAN FOR EMPLOYEES.

>> THANK YOU. THANKS FOR HAVING ME.

>> YEAH, WE ARE AT THE END OF THE AGENDA, AND IT'S UPCOMING EAC MEETING DATES. I WOULD NOTE THAT THE HEALTH CARE COMMISSION IS MEETING MONDAY, FEBRUARY 22ND, AT 1:00 P.M., AND COURTNEY FITZGERALD CAN CORRECT ME, BUT I THINK THAT WILL BE AVAILABLE FOR PEOPLE TO LISTEN ONLINE AND THEY'LL GET AN E-MAIL OR THEY CAN GO TO THE HCC WEBSITE IN ORDER TO REGISTER FOR THAT.

>> CORRECT, THE REGISTRATION LINK SHOULD BE PUBLISHED NEXT WEEK.

>> OKAY, AWESOME. AND SO THE THINGS THAT WE VOTED ON AND WE'LL BE SENDING TO THE HCC I WILL PRESENT AT THAT MEETING AND I ALSO SEND THE EAC MEMBERS AN E-MAIL AFTERWARDS TO SORT OF TELL THEM WHAT HAPPENED, BUT AS MANY OF YOU THAT CAN LISTEN IN TO THE HEALTH CARE COMMISSION MEETING THE BETTER. IT'S GREAT. AS WE TALKED ABOUT EARLIER WE DID FORM THE SUBCOMMITTEE ON THE SURVEY AND THEY'LL LOOK TO MEET IN FEBRUARY AND I'LL JUST HAVE HANNAH WORK ON GETTING A MEETING TIME AND THEN AS FAR AS THE EAC'S NEXT MEETINGS I'M HOPING FOR SOMETHING IN MARCH WHERE WE CAN START GETTING MORE INFORMATION FROM THE HEALTH PLAN ON PLAN DESIGN. I THINK THAT THIS YEAR IT WOULD BE HELPFUL TO HAVE MORE OF A BACKGROUND, SORT OF OVERVIEW OF HOW THAT WORKS AND MAYBE A DIALOGUE AS TO WHAT IS MOST USEFUL WITH THE EAC AND THE HCC AS FAR AS HOW WE MAKE RECOMMENDATIONS ABOUT THOSE PLAN DESIGN. SO

MARCH IS OFTEN SPRING BREAK. I THINK THE UNIVERSITIES HAVE CANCELED SPRING BREAK THIS YEAR. I'M NOT SURE, BUT I KNOW A LOT OF PEOPLE HAVE CHILDREN AND AND THEIR SCHOOLS MAY NOT, SO IF YOU HAVE A WEEK IN MARCH THAT YOU KNOW YOU'RE NOT GOING TO BE AVAILABLE, IF YOU COULD SHOOT ME AN E-MAIL DIRECTLY SO I CAN USE THAT INFORMATION WHEN TRYING TO SCHEDULE THE MARCH MEETING. AND THEN WE WOULD ALSO LOOK FOR A MEETING IN MAY WHICH IS WHERE WE USUALLY DO THE PRIMARY PLAN DESIGN DISCUSSION. SO ANY QUESTIONS ABOUT THAT BEFORE WE SIGN OFF?

>> NATALIE, I HAVE A SMALL LIST OF THINGS THAT I WANTED TO BRING UP. SORRY. IT'S MOSTLY DEALING WITH THE HEALTH QUEST WEBSITE.

>> OKAY.

>> THERE'S BEEN SEVERAL PEOPLE IN MY OFFICE THAT HAVE TAKEN THE -- LET ME GO BACK TO IT REAL QUICK. THEY HAVE DONE THE -- THEY'VE DONE SOME OF THE ONLINE, LIKE THE ON DEMAND AND THEY'VE DONE THE EAP WEBINARS BUT THEY'VE RECEIVED NO POINTS BACK. SO I DON'T KNOW WHAT THE CYCLING IS ON THOSE POINTS IF IT'S NORMALLY IF IT TAKES A MONTH BEFORE YOU GET THAT POINT FOR DOING THOSE ACTIVITIES OR WHAT, BUT THEY DID THEM LIKE THE FIRST OR SECOND WEEK OF JANUARY.

>> SO THIS IS JANET, NATALIE, IF I COULD JUST SPEAK TO THAT FOR A SECOND. WE HAVE A GREAT PRESENTATION THAT WE DID -- WELL, WE HAVE A GREAT DOCUMENT, I THINK, THAT OUTLINES THE TIMING OF DOING AN ACTIVITY VERSES THE POINTS VERSES WHEN THE MONEY'S DEPOSIT, ET CETERA, DEPENDING ON WHAT THE PAYROLL CYCLE IS BECAUSE SOME OF THE AREAS HAVE A DIFFERENT PAYROLL CYCLE THAN STATE AND SO FORTH, SO WE CAN, IF YOU HAVE SPECIFIC PEOPLE, THERE ARE TWO THINGS YOU WANT TO SEND TO US I WOULD ASK THAT YOU SEND

THAT TO PAUL ROBERTS IN OUR OFFICE AND GIVE THE NAMES OF THOSE PEOPLE, AND IF NOT AND/OR I WILL SEND NATALIE THIS PRESENTATION THAT HAS OUTLINED THE TIMING OF POINTS AND SO FORTH TO SHARE WITH THE GROUP, AND THEN IF THAT'S THE SUBJECT OF SOMETHING WE WANT TO REVIEW AT ANOTHER MEETING WE COULD DO THAT JUST AS A STARTING POINT.

>> OKAY.

>> AND I'D APPRECIATE THAT TIMELINE BECAUSE THEN I CAN GO BAA BACK TO THEM SAY HAS THIS PASSED SINCE YOU DID THE ACTIVITY SO THEY WILL KNOW BECAUSE I WENT OUT AND LOOKED ON THE INDIVIDUAL ACTIVITIES BECAUSE I WAS HOPING IN THE LITTLE DESCRIPTION IT WOULD SAY YOUR POINTS WON'T BE APPLIED TO YOUR ACCOUNT UNTIL AFTER THE NEXT BILLING CYCLE OR PAY CYCLE OR SOMETHING. THEN THE OTHER THING THAT PEOPLE HAVE BEEN BRINGING TO MY ATTENTION IS THEY'VE GONE IN TO TRY AND SCHEDULE THEIR BIO METRIC SCREENINGS, AND AS FAR AS TOPEKA'S CONCERNED THERE ARE NO OPENINGS AT AT ALL.

>> ARE YOU TALKING ABOUT MARATHON CLINIC?

>> NO, I DON'T BELIEVE IT'S NECESSARILY THROUGH MARATHON CLINIC. IT'S THE NORMAL BIO METRIC SCREENINGS YOU SIGN UP FOR THAT YOU GO TO AT WORK, YOU KNOW.

>> JANET --

>> I CAN ANSWER THAT FOR YOU, JANET.

>> GO AHEAD AND ANSWER, THANK YOU.

>> SO -- IS THAT PAUL, GO AHEAD.

>> YEAH, IF YOU CAN HEAR ME OKAY?

>> JUST SPEAK A LITTLE BIT LOUDER.

>> OKAY, THE BIO METRIC SCREENINGS ARE A LITTLE DIFFICULT THIS YEAR BECAUSE OF COVID. THEY'RE MUCH MORE LIMITED THAN THEY NORMALLY WOULD BE, AND SO THE AMOUNT OF PEOPLE OR CAPACITY AT

EACH BIO METRIC SCREENING IS MUCH MORE LIMITED THAN IN PREVIOUS YEARS. IN PREVIOUS YEARS WE MIGHT HAVE A BIO METRIC SCREENING, FOR EXAMPLE, TEHRAN DON BUILDING THAT HAD 150 ATTENKEYS AND BECAUSE OF COVID AND THE REQUIRED SPACING THIS YEAR ONE OF THOSE EVENTS HAS MAYBE 40 PEOPLE AT THE MOST. SO IT'S A SIGNIFICANT DROP. SO WE'RE ASKING U.S. WELLNESS, OUR VENDOR, TO EXPAND THE NUMBER OF BIO METRIC SCREENINGS, AND SO YOU SHOULD SEE SOME ADDITIONAL BIO METRIC SCREENING EVENTS AND OPPORTUNITIES COMING OUT SHORTLY. BUT THEN DON'T FORGET YOU CAN ALSO GET YOUR BIO METRICS THROUGH YOUR PHYSICIAN'S OFFICE OR THROUGH OUR HEALTH QUEST EMPLOYEE CLINIC IF YOU'RE LOCATED IN TOPEKA AND YOU GET THE EXACT SAME POINTS AND OPPORTUNITY USING THOSE OPPORTUNITIES AS WELL. THANKS.

>> SO IF --

>> YOU CAN SEE AND YOU DO THE MARATHON CLINIC FOR YOUR SCREENING DO YOU PAY THE, I THINK \$20 COPAY OR SOMETHING YOU CAN DO?

>> YOU DO NOT. YOU DO YOUR BIO METRIC. THERE'S NO CHARGE.

>> AWESOME.

>> THE HEALTH QUEST HEALTH CENTER RIGHT NOW BECAUSE OF COVID HAVE TO CALL AHEAD OR GO ONLINE AND MAKE YOUR APPOINTMENT TO GO IN, BUT YOU CAN DO YOUR BIO METRIC SCREENING AT NO COST THERE, YEP.

>> OKAY, THEN I HAVE ONE LAST ISSUE WITH THE HEALTH QUEST WEBSITE. PEOPLE HAVE COME TO ME SAYING THAT THEY CAN'T FIND THE FINANCIAL LEARNING MODULE. AND I HAVE LOOKED THROUGH THIS WEBSITE A COUPLE DIFFERENT TIMES. I CAN'T FIND IT EITHER.

>> I CAN ANSWER THAT ONE AS WELL. AND YOU WON'T FIND IT UNTIL FEBRUARY 1ST. WE'RE GOING TO BE POSTING IT EFFECTIVE



FEBRUARY 1ST. WE'RE ACTUALLY INTEGRATING SEVERAL THINGS, I THINK JANET MENTIONED THIS IN HER PRESENTATION AT THE EAC MEETING LAST TIME. PART OF OUR HEALTH QUEST PROGRAM IN 2021 AND MOVING TOWARD IS TO PARTNER WITH SOME OF OUR OWN STATE AGENCIES AND USE SOME OF THE TOOLS AND RESOURCES AND ADVANTAGES THEY OFFER US ALREADY, AND SO OUR NEW FINANCIAL MODULE THAT'S GOING TO BE UP SHORTLY IS GOING TO BE PARTNERSHIP WITH CAPERS FOR FINANCIAL MODELING AND PLANNING FOR RETIREMENT SO THEY'LL BE TWO MODULES UP AND THE OPPORTUNITY FOR PEOPLE TO EARN UP TO 10 CREDITS FOR THOSE MODULES INSTEAD OF THE FIVE WE HAD BEFORE. YOU'RE RIGHT, IT'S NOT OUT THERE. IT WILL BE UP FEBRUARY 1ST.

>> IT WOULD HAVE BEEN NICE TO HAVE A COMING SOON WHERE IT WOULD HAVE BEEN A LINK ON THE HOME PAGE AND THEN COMING SOON SO THAT PEOPLE WOULD HAVE BEEN ABLE TO KNOW THAT IT WAS COMING.

>> YEAH, THANKS FOR THAT. YOU'RE RIGHT. WE SHOULD HAVE DONE THAT.

>> OKAY, THIS IS BARBARA BARTO, AND I'M FROM PITTSBURGH STATE UNIVERSITY, AND WE HAVE THE SAME ISSUE WITH THE BIO METRIC SCREENING WITH IT BEING FULL WHEN THEY TRY TO SIGN UP DOWN HERE. I KNOW WE HAVE ONE DATE IN APRIL IF ANYBODY THROUGH THE WELLNESS, THE COMPANY THAT YOU HAVE, IF THEY COULD STATE TWO DATES THAT WOULD BE GOOD. I KNOW THEY DO THAT LATER IN THE SPRING.

>> BARB, AGAIN THIS IS PAUL. -- ARE YOU THE COORDINATOR SOMEONE ELSE?

>> I AM NOT. IT'S STACY. IT HAPPENS IN MY BUILDING, SO I'M AWARE OF THE DATES.

>> OKAY, JUST SO YOU'RE AWARE, I THINK U.S. WELLNESS IS PLANNING TO REACH OUT AND START SCHEDULING ADDITIONAL DATES AT OUR DIRECTION.

>> OKAY, SOUNDS GREAT. THANK YOU.

>> YEP!

>> ARE THERE ANY OTHER QUESTIONS OR COMMENTS? EAC MEMBERS?

>> YES, I HAVE ONE QUICK. ACTUALLY TWO. HOW ARE THE POINTS DETERMINED ON THE HEALTH QUEST ACTIVITIES BECAUSE I HAVE HAD SOME EMPLOYEES SAY THAT THE NATURALLY SLIM HAS DROPPED FROM 15 TO 10 AND THEY WERE A LITTLE UPSET ABOUT THAT.

>> I THINK PAM --

>> YES, I'M SORRY.

>> SO THIS IS JANET. THE HEALTH CARE COMMISSION IN DECEMBER REVIEWED ALL OF THE POINT ALLOCATION AND WE HAD SHUFFLED SOME THINGS AND ADDED SOME NEW OFFERINGS AND NATURALLY SLIM WAS REDUCED. I GUESS THE FACT THAT PEOPLE WEREN'T AWARE OF THAT -- I'M NOT SURE HOW TO BETTER PICK THINGS OUT AFTER THE COMMISSION MAKES A DECISION, SO, I GUESS, NATALIE, WE SHOULD TALK ABOUT SUBSTANTIVE CHANGES TO THE PLAN OR TO THAT OFFERING. MAYBE A COMMUNICATION MECHANISM. WE CERTAINLY HAD ADVERTISED IT IN GENERAL HEALTH QUEST ANNOUNCEMENTS AND SO FORTH, AND THERE WAS A REVIEW OF THE PLAN CHANGES AND WHAT NOT OR THE POINTS ALLOCATION CHANGES, SO I'M SORRY THAT THAT PERSON DID NOT KNOW THAT.

>> OKAY, THANK YOU.

>> THIS IS HANNAH RICH. I DO JUST ALSO WANT TO ADD TO THAT ALTHOUGH NATURALLY SLIM DID DECREASE I BELIEVE THERE WERE SEVERAL THAT INCREASED IN POINTS. I BELIEVE THE PREVENTIVE EXAMS INCREASED, SO THERE WERE SOME MOVES IN BOTH DIRECTIONS, SO JUST TO MAKE SURE EVERYONE'S AWARE OF THAT. I WOULD DEFINITELY ENCOURAGE EVERYBODY TO REVIEW THE INCENTIVE GUIDES FOR THIS YEAR BECAUSE THERE ARE SOME FAIRLY SIGNIFICANT CHANGES THAT FOLKS WILL WANT TO BE AWARE OF.

>> NATALIE, I WILL SEND THAT PRESENTATION TO YOU AS WELL THAT WAS DONE THAT'S VERY HIGH LEVEL REVIEW OF THE DIFFERENCES AND SO FORTH IF THAT WOULD BE HELPFUL FOR EVERYBODY.

>> THAT WOULD BE GREAT. AND I WOULD SAY THAT TWO NEW PREVENTIVE SCREENS COLONOSCOPIES AND MAMMOGRAMS WERE AWARDED POINTS AS WELL AS THE NUMBER OF POINTS INCREASED BY ABOUT 30, SO THE AVAILABILITY TO DO A VARIETY MORE THINGS GOT LARGER FOR EVERYBODY. SO THERE WERE A FEW POSITIVES IN THAT DECISION MAKING.

>> I THOUGHT IT WENT NICELY WITH THE SURVEY RESULTS AS WHAT PEOPLE SAID WERE THE MOST VALUABLE AND RATED THE PREVENTIVE EXAMS. I THOUGHT THAT WAS A REAL GOOD ANTICIPATION ON THE PART OF THE HEALTH PLAN IS TO HOW THEY INCREASED THOSE CREDITS FOR THOSE ACTIVITIES AND YOU ADDED ON THOSE ADDITIONAL PREVENTIVE EXAMS. I THOUGHT THAT WAS GREAT. AND I WILL SEND OUT THOSE MATERIALS ONCE I RECEIVE THEM TO THE EAC, AND JUST SO THE EAC MEMBERS KNOW WE USUALLY DO HAVE AN AGENDA ITEM THAT IS OPEN FOR COMMENTS THAT EITHER THE EAC MEMBERS HAVE OR SOMEONE HAS SHARED WITH YOU. I DIDN'T INCLUDE IT ON THE AGENDA BECAUSE I WAS WORRIED ABOUT THE TIME OF THE MEETING, BUT IT LOOKS LIKE THAT WAS A BAD CALL ON MY PART AND I'LL MAKE SURE THAT IT IS ON THE NEXT AGENDA. SO WITH THAT I WOULD SAY THANK YOU AND MORE INFORMATION TO COME BY E-MAIL AFTER THE MEETING.