

Lab Card®

Your family's cure to high laboratory costs

Save money, use your Lab Card!

Our Lab Card program is a value added benefit enhancement to your current Health Plan. When you choose to use your Lab Card to obtain outpatient lab work covered by your medical plan, there is no cost to you – the testing will be covered at 100% by your medical plan. There are NO co-pays, NO deductibles, and NO coinsurance. This is an optional benefit designed to save you money on your outpatient laboratory needs.

You save money!

For the most current listing of collection sites available, visit LabCard.com. The website also provides you with other information and capabilities:

- Print a temporary Lab Card or order a replacement
- Instructions on how to use the Lab Card
- Printable Q&A for physicians

To receive the benefits of the Lab Card program, you must present your Lab Card and request the Lab Card program at the time of service. Your physician's office or collection site will need a copy of your Lab Card or Healthcare ID card with the Lab Card logo on it each time you go for services. Lab Card covers routine outpatient testing. Lab Card does NOT cover:

- Testing ordered during hospitalization
- Lab work needed on an emergency or (STAT) basis
- Testing done at another laboratory
- Time sensitive esoteric testing such as fertility testing, bone marrow studies and spinal fluid tests

Remember – The Lab Card program is completely voluntary and provides you with 100% coverage for your covered outpatient laboratory testing services. If you and/or your physician elect to use another lab – including the lab in your physician's office, your normal benefits will apply.

For more information about Lab Card visit LabCard.com or call 1.800.646.7788 today.

This information is a general overview of the Quest Lab Card Benefit. For additional benefits and limitations regarding the Quest Lab Card Benefit, please refer to the Plan Description

Using Your Lab Card is Easy

1. When your physician orders lab work for you, show your Lab Card or Healthcare ID card with the Lab Card logo on it and verbally request to use the Lab Card program. Your physician will collect your specimen and send to Quest Diagnostics under the Lab Card benefit.
2. Any physician can collect specimens and call Quest Diagnostics Lab Card Client Services at 1.800.646.7788 for courier pick-up and supplies.
3. If your physician does not participate with the Lab Card Program, take your test orders to an approved Lab Card collection site for the draw. These locations can be found by calling Lab Card Client Services or by visiting LabCard.com.
4. Your specimens will be processed through the Lab Card program at an approved Quest Diagnostics facility and results sent back to your physician (usually within 24- 48 hours).